

CURRICULUM VITAE

Mpoki Chengelela

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PERSONAL INFORMATION:

First name	: Mpoki
Surname	: Chengelela
Sex	: Male
Date of Birth	: 23 th August, 1991
Place of Birth	: Dodoma
Nationality	: Tanzanian
Marital Status	: Single
Languages (Written & Spoken)	: Fluent in Swahili & English
Personal Interests	: Adventuring, Exchanging Ideas and Sports

EDUCATION BACKGROUND:

October 2016 – Nov 2021	: United African University of Tanzania
Award	: Degree in Computer Engineering and Information Technology
Feb 2013 – Dec 2014	: University of Dar es Salaam Computing Centre
Award	: Dodoma Branch
	: Diploma in Computing in Information Technology
October 2010 – June 2011	: Institute of Finance Management
Award	: Certificate in Computer Studies (IT)
Jan 2005 - Oct 2008	: Makongo Secondary School
Award	: Certificate of Secondary Education Examination (C.S.E.E)

TRAINING AND WORKSHOP

DATE	COURSE	INSTITUTE
October 2017	Science Hack	Buni Hub
August 2019	NDG Linux Unhatched	Cisco Networking Academy
September 2021	AWS Security Fundamental	Nokia
October 2021	Information Security Awareness	Nokia
October 2021	Inclusion and Diversity	Nokia

WORK EXPERIENCE:

Institution/Company

Viettel Tanzania

June 2015 – November 2016

Position/Achievement

Onsite Support Engineer.

Activity:

- Installing and configure Eltek power suit, ATS and Timer according to site status, generator maintenance and also Electric system.
- Plans network installations by studying customer orders, plans, manuals, and technical specifications ordering and gathering equipment, supplies, materials, and tools assessing installation site and preparing an installation diagram.
- Establishes voice and data networks by running, pulling, terminating, and splicing fiber optic cables.
- Installing telecommunications equipment, routers, switches, cable trays, and alarm and fire-suppression systems.
- Verifies service by testing circuits, equipment, and alarms; and identifying, correcting, or escalating problems.
- Installing RET, checking antenna mechanical and electrical utility, swap antenna and troubleshooting microwave link.
- Documents network by labeling and routing equipment and cables and recording configuration diagrams and specifications.
- Maintains network by troubleshooting and repairing outages, repair fiber optic loss, testing network back-up procedures, and updating documentation.
- Maintains safe work environment by following codes, standards, and legal regulations.

Institution/Company
Techbros Co. Ltd
February 2017 – December 2018
Position/Achievement
Technical Director.

Activity:

- Support work stream leads, consultants, project managers and directors in the design and implementation phases.
- Translate the strategic direction and business objectives established by clients into holistic change management strategies.
- Support business development opportunities, including developing responses to client inquiries, developing solutions and estimating work efforts for new opportunities.
- Support and planning technical activities from different projects special networking and maintenance.

Institution/Company
Excis Co. Ltd
February 2021 – Until now
Position/Achievement
Onsite Support Engineer (Nokia Tanzania).

Activity:

- Analyze all customer requirements and prepare effective solutions.
- Installing operating system, application software and hardware maintenance such as Laptop, server, printer etc.
- Develop all test strategies and procedures for all OSS work and provide support to all fault analysis on programs.
- Perform troubleshoot on all processes and resolve all issues in network and develop all associate manuals and data designs.
- Monitor all live networks and provide upgrades to all processes and integrate all third party products into network.
- Ensure 24×7 support to all technical team and ensure efficient delivery of all projects.

Institution/Company
Mezzanineware Ltd
August 2022 – June 2023
Position/Achievement
Support Officer.

Activity:

- Platform Administration, Oversee the day-to-day operations of the company's agricultural platform, ensuring its availability, stability, and security. This includes managing user accounts, permissions, and access controls.
- System Integration: Coordinate with various agricultural systems and technologies to ensure seamless integration with the platform. This may involve integrating data from mobile money providers and other agriculture sectors.
- Data Analysis and Reporting: Collaborate with data analysts to generate insights from agricultural data collected through the platform. Develop and maintain reporting tools and dashboards to provide actionable information to stakeholders, including farmers, agronomists, and management.
- System Monitoring and Performance Optimization: Monitor the platform's performance, including response times, data processing, and system resource usage.
- Security and Compliance: Implement and maintain robust security measures to protect the agricultural platform and data from unauthorized access, cyber threats, and data breaches. Ensure compliance with relevant data protection regulations and industry standards.
- User Support and Training: Provide technical support to platform users, including farmers, agronomists, and other stakeholders. Assist users with troubleshooting issues, user training, and onboarding new users to maximize their utilization of the platform's features and functionalities.
- Platform Upgrades and Enhancements: Stay updated with emerging technologies and trends in the agricultural sector. Evaluate and recommend platform upgrades, enhancements, and new features to improve user experience, efficiency, and scalability.
- Tracking the Input distribution from the farmer make sure the received-on time.
- Tracking and support offtake (purchase) of harvest from the farmer and make sure they are transported to aggregation center.

- Tracking all payment made through mobile payment and ensure are correct.
- Ensure 24×7 support to all eEmployees and ensure efficient delivery of all projects.

REFEREE

- i. Mr. Barakael Charles,
Human Resources Manager,
Viettel Tanzania,
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- ii. Ezgard Fungo,
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- iii. Mr. Abdalah Mustapha,
Security Manager,
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Email: Abdalah.mustapha.ext@nokia.com.

DECLARATION

I, the undersigned certify that to the best of my knowledge and belief; those data correctly describe me, my qualifications, and my experience.

Signature:



Date: 16/06/2023