




GIBSON ISAYA MKUMBO

 isayagibson@gmail.com

 +255684465929

 Dar-es-Salaam

SKILLS

- Logistics
- Driver
- Customer care
- Communication skills
- Digital Marketing
- Graphics design
- Team work
- Administration
- Multi-tasking

WORK HISTORY

07/2023 - 09/2023

Watu Credit



- Logistics Officer - my responsibilities were;
Stock management of motorcycles.
Receiving motorcycle orders.
Approving & confirmation of motorcycle orders dispatched to branch.
Distributing motorcycle to customer.
- Customer Service - I assisted in providing instructions to new clients on the procedures required for them to acquire a motorcycle loan.
- Sales

07/2022 - 10/2022

DigitalVibe Agency



- Digital Marketing - I managed clients' social media accounts (Facebook, Instagram, LinkedIn, Twitter, YouTube & TikTok).
- Community Management.
- Graphics Design.
- Sales

9/2021 - 12/2021

Airtel



- Customer Service - Call center

EDUCATION AND TRAINING

- **Advanced Driver's Grade II - VIP**
Institution: National Institute of Transport (NIT)
Year: (2023, May - June)
- **Airtel**
Customer service training
Year: 10/2021 - 11/2021
- **Victory Driving School**
Year: 2018 - Car driving course - Certificate
- **Advanced Certificate of Secondary Education - DIVISION 2**
School: Anne Marie Secondary
Year: 2015 - 2017
- **International Computer Driving License (ICDL)**
Institution: University of Dar-es-salaam Computing Center (UCC)
Year: 2014 - 2015
- **Certificate of Secondary Education - CREDIT**
School: Efatha Secondary
Year: 2010 - 2014

CERTIFICATIONS & EXPERIENCE

- **Certificate** of Advanced Driver's Grade II - **VIP**
Defensive driving skills
Executive & Staff driving
- **Certificate** of Information Technology
Microsoft Office (Ms Word, Ms Excel, Ms PowerPoint)
Database management, Internet and Email
- Logistics - Experience
- Driver - Experience & Certificates
- Customer service - Experience
- Sales
- Digital Marketing

HOBBIES

Sports, technology and traveling

LANGUAGES

English (professional) - Fluent in speaking, reading and writing

Swahili (native) - Fluent in speaking, reading and writing

REFEREES

1. **Name:** Doreen Kulwa

Lecturer

Mobile: +255754477902

Dar-es-Salaam.

2. **Name:** Enni Challi

Entrepreneur

Mobile: +255717131830

Dar-es-Salaam.