

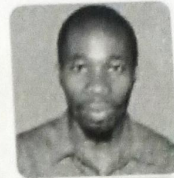
JUMA ALLY Y:

Arusha, Tanzania.

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(RESUME)



CAREER OBJECTIVE:

Soon-to-graduate honors college student, fluent in English and with several years of Technical Support Technician and Network Field Engineer, seeks a position as a Technical Coordinator at a top Telecommunication Company.

EDUCATION:

Tumaini University Makumira (TUMA), Arusha Tanzania.

- **Bachelor Degree in Computer Science and Information Management, Dec 2017.**

Double Majors: Computer Science and Information Management; Minor: ICT; Overall GPA: 3.70

- Honors and dean's list every semester.
- Served as Student's Communication Prime.

RELATED EXPERIENCE:

- **Technical Coordinator, LupeNET Communication Co.ltd, Arusha Tanzania.**

Technical Support Technician, Jan 2020-Present

Perform general administrative duties to support professional staff and onsite Customers.

- Designed a presentation, System Monitoring, Computer Maintenance, Printer-Scanner Installation and Troubleshooting, Computer Network (Cisco-Mikrotik Router) Configuration and Installation, Fiber Internet Splicing and Installation, Wireless Installation and Troubleshooting, Mail domain server and Windows server Commissioning, Power backup and Storage Backup, CCTV Camera Installation, outlining how to most effectively use all of Company's facilities when undertaking a site Project and Technician Supporting.
- Received award for "Outstanding Technical Employee of the Year" due to excellent customer service and Networking skills.

- **Tecic Tanzania Ltd, Dar es Salaam, Tanzania.**

Wireless Engineer, Nov. 2020-July 2021

- Assisted Site Engineer in 2G,3G & 4G Installation and Commissioning, utilizing wireless devices.
- Microwave, Wireless Installation, Power System Generator and site escalation all over Tanzania.
- Started a weekly cutover on Airtel Tanzania Modernization Project under Huawei Technologies.

- **Habari Node PLC, AICC-Arusha Tanzania.**

Intern, Spring Jan, 2018 & July, 2019.

Helped design and implement programs in which customer's-based on Internet.

- Assisted on Technical Support, Wireless Dept, Customer Support, Fiber Internet (Cable) & Electrical.

- **Other Experience:**

Rexus Group Freelance on Onesource Building Tech | NCR Project, March-April, 2022.

SBC Audiocodes Mediant Gateway Installation and Configuration, PV Solar Installation, Graphics design and Victron Energy Power backup Installation-Monitoring.

Tenzin Solution Freelance job on L2 Networking Cisco 9000 series Product Inspection at SBC Tanzania, May 4, 2023

CERTIFICATION:

I Juma, the undersigned certify that to the best of my knowledge and belief these Data correctly describe my qualifications, experience and me.

NAME: Juma Ally Y:

SIGNATURE:

DATE: 2023, Nov 17: