

# DOROTH MSALA

---

dorothymichael0@gmail.com

August 21,2024

RE;JOB APPLICATION(CALL CENTER AGENT)

Dear Sir/Madam,

I am writing to express my interest in Call Center Agent position at your company,as advertised on Danvast Careers Search.Although I am without direct call center experience,I am enthusiastic about contributing to your team and confident in my ability to learn quickly.The position is perfect match for my skills and interest,and I am confident that I would be valuable asset to your team.

Throughout my work journey,I have developed a solid foundation in customer service principles and practices.My work in Sales Representative has equipped me well in communication and psychology effectively to understand and address customer needs.Additionally,my experience working administrative in non government organization has honed my interpersonal skills and taught me the importance of delivering personalized service to each individual.

In addition,I have a strong interest in finance organization and I believe that I could contribute to the work of finance and customer service in a meaningful way.I am eager to put my skills and experience of work in support of the company important work,and I believe that I could be a valuable asset to the team.I would welcome the opportunity to discuss my qualification and experiences with the earliest convenience.

Thank you for your time and consideration.

Sincerely,

Doroth Msala.