## Fredrick Togolani Mnkande Address: P.O. Box 31602 Dar Es Salaam, Tanzania

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As an adept Professional driver with five years of experience, I have well-rounded background in driving and refined talents in observing transportation, laws and vehicle inspection which make me an ideal fit for the driving position.

Additionally, I am a proven expert in customer service skills and a consistent collaborator. My previous roles have strengthened my abilities in time-management and teamwork, as well as my focused attention to detail and high accuracy.

### 2. SKILLS

- i. Quality communication.
- ii. Ability to work under pressure.
- iii. Strong analytical and problem-solving skills.
- iv. Experience in preparing accurate reports and records
- v. Excellent ability to recognize the needs for vehicle maintenance.
- vi. Attention to detail.
- vii. Knowledge of performing vehicle repairs as needed
- viii. Expertise in database user software to log information at the end of every workday.

### 3. WORK EXPERIENCES

# 2017 – 2018 Worked with Tanzania Broadcasting Corporation (TBC) as a driver for hire in most coverage occasions.

## **Responsibilities:**

- Follow all state regulations while operating a vehicle.
- Conduct routine maintenance, such as checking oil levels and inspecting tire pressure.
- Pick up passengers from a variety of locations and always ask for their level of satisfaction after a ride.
- Communicate with dispatchers to inform them of whenever a passenger is about to be picked up.
- Provide information to passengers about things to do in the local area.
- Picking up office purchases or other administrative needs
- Interacting with clients in a professional conduct.
- Maintaining an organized travel schedule.

## 2015-2017 Worked at Arusha Cargo as a driver Responsibilities:

- Responsible for day to day maintenance of the assigned vehicle including checking oil, water, battery, brakes, tires etc.; and ensuring it remains undamaged and in working order.
- Maintaining the vehicle travel and maintenance log as per policy
- Managing the daily mileage record and petrol consumption.
- When dealing with outside organizations, presenting Arusha cargo in the best possible manner by being tidy, helpful and courteous.
- Reporting to the Supervisor immediately as possible any accident involving an
  organization vehicle and assisting in the investigation of and follow up to any such
  accident.

## 2014 to 2015 - Worked at National Electoral Commission (NEC) as a Mechanics.

## **Responsibilities:**

- Fixing the machines that were used on registering people on voting cards.
- Prepare the software for registering people for voting on coming election.

### 4. EDUCATION BACKGROUND

2019 – 2019 Attended Training on Advanced Driver Grade II (VIP) at National Institute of Transportation (NIT)

2012 - 2013 Certificate in Business Administration at Aseki Business School

2011 - 2011 Driving course at Tanzania Drivers Instruction Association

2010 - 2011 Attended Training on Computer Application at Emarks Education Centre

**2009 - 2010** Certificate of Competence in Motor Vehicle Mechanics Level One at Vocational Education and Training Authority(VETA)

**2007 - 2010** Certificate of Secondary Education Examination (CSEE) Kongowe Polytechnic Secondary School.

#### 5. REFEREES

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