### 1.0 BIODATA

Name: Amos Deus Magessa

Date of birth: 1st Jan. 1997
Marital Status: Single
Nationality: Tanzanian
Academic Profession: Sociologist

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Other Profession: Environmental Impact Assessment (EIA) Expert

Physical Address: P.O. Box 75306, Dar es Salaam E-mail Address: admagessa@gmail.com

Mobile Phone: +255 766 719 025

### 2.0 EDUCATION RECORD

YEAR	SCHOOL/UNIVERSITY	AWARD
2016-2019	University of Dar es Salaam	Bachelor of Arts in Sociology.
2014-2016	St. Joseph's Cathedral High. School	Advanced Level Certificate.
2010-2013	Debrabant Sec. School	Ordinary Level Certificate.
2003-2009	St. Mary's Primary School	Primary School Certificate.

### 3.0 WORK EXPERIENCE

### AUGUST - NOVEMBER, 2018:

FIELD AT TACHMENT AT TANZANIA PETROLEUM DEVELOPMENT CORPORATION (TPDC)

- Participated in establishing Oil and Gas Clubs at Secondary Schools in Mtwara and Lindi Regions with the aim of creating awareness on natural gas use, handling, safety and health aspects.
- Participated in raising awareness to the public (community) at large in Lindi, Mtwara, Tanga, Dar es Salaam and Pwani Regions.
- In collaboration with Local Government Authorities (LGAs) provided technical advice and guidance to the communities that are nearby the Natural Gas Pipeline.
- In collaboration with Public Relation Office participated to host Press Conferences with Journalists.
- Collaborating with Pwani Regional Commisoner Office in the Industry and Trade Expo Workshops.

## AUGUST, 2021 - JULY, 2023:

SOCIAL/ENVIRONMENTAL INTERN AT NATIONAL ENVIRONMENTAL MANAGEMENT COUNCIL (NEMC) CENTRAL ZONE (DODOMA – SINGIDA – TABORA – IRINGA).

- Participated in developing environmental policy, guidelines, action plans and programs as environmental management is concerned
- Participated in raising awareness on Health, Safety and Environmental (HSE) matters to the community/stakeholders.
- Participated in consulting stakeholders to get their views on Environmental Impact
  Assessment (EIA) studies and Environmental Audit (EA) reports for different projects
  submitted by various proponents or developers.
- Participated in Technical Advisory Commitee (TAC), Cross Sectorial Commitee (CSC) and Internal Advisory Commitee (IAC) meetings with the aim of improving the proposed and ongoing projects.

 In collaboration with other stakeholders participated in preparation of Resettlement Action Plan (RAP) to ensure projects are implemented timely at minimized costs and affected people are compensated.

## FEBRUARY 07th - APRIL 12th, 2024:

### CUSTOMER CARE INTERN AT WATU CREDIT (T) LTD- DAR ES SALAAM

- Handling external communications with customers including inbound and outbound calls and SMS from customers and handling their inquiries and complaints.
- Telesales through outbound and inbound calls to generate leads and clients.
- · Building and maintaining clients and leads databases.
- Regular follow up with leads generated through customer care logs and convert them to clients.
- Providing customers with the organizations service and product information.
- Processing forms, orders and applications requested by the customer.
- · Recording details of comments, inquiries, complaints and actions taken.
- Identifying, escalating priority issues and reporting to the high-level management.
- Managing administration, communicating and coordinating with internal departments.

## APRIL 15th, - NOVEMBER 05th, 2024:

## SALES ASSOCIATE AT LIQUID INTELIGENT TECHNOLOGIES- DAR ES SALAAM.

- Crafting and pursuing sales opportunities and leads which may come from networking, referrals and various outreach methods.
- Reaching out to potential clients via phone, email or in-person vists to introduce products or services.
- Conducting presentations and demonstrations to show customer how products or services meet their needs.
- Persuade customers to make purchases and handle objections effectively.
- Building and maintaining strong relationships with clients to encourage repeat business and referrals.
- Ensure timely follow-ups with leads and existing customers to maintain ongoing communication.
- Maintaining accurate and up-to-date records of sale activities, customer interactions and transactions.
- Participate in or organize promotional events and activities to boost product awareness and sale.
- Stay updated on industry trends, competitor products and sales techniques through ongoing training and education.
- Understanding and adhere to relevant laws and regulations regarding sales and consumer protection.

### NOVEMBER 12th - PRESENT:

# PRE - SALES AND BUSINESS DEVELOPMENT MANAGER AT BEEM AFRICA

- Identifying and qualifying potential leads through using various channels such as social medias, email campagins and industry events to generate interest.
- Engaging with prospects to understand their business needs, challenges and goals.

- Preparing and delivering product demonstrations tailored to the prospects requirements by highlighting key features, benefits and value propositions during presentations.
- Collaborating with the sales team to prepare tailored proposals and presentations so that the proposal aligns with client needs and expectations.
- Conducting market research to identify trends, opportunities and competitive landscape.
- Collaborating with senior management to develop and implement business development strategies.
- Coordinating with product management, customer support teams and marketing teams to develop campaigns that align with the business goals.
- Tracking and reporting on business development activities and outcomes by analyzing results to refine strategies and improve effectiveness.
- Engaging in negotiation processess to establish terms and closing deals by mutual beneficial agreement between the company and clients.

#### 4.0 LANGUAGES

	Spoken	Written
English	Excellent	Excellent
Swahili	Excellent	Excellent
Spanish	Beginner	Beginner

#### 5.0 COMPUTER KNOWLEDGE

Microsoft Word, Microsoft Excel, Microsoft Power Point & E-mail.

#### 6.0 REFEREES

1. Mr. Malik Nuru Munisi Deputy Prime Minister Office & Ministry of Energy P.O. Box 980

Dodoma.

Mobile: +255 787111 191/ +255 715 111 191 E-mail: malik.munisi@nishati.go.tz

2. Dr. Franklin Jasson Rwezimula

Ministry of Constitution and Legal Affairs.

P.O. Box 10 40479 Dodoma.

Mobile: +255 716100 504 /+255 786 912 391

E-mail: rwezimula@gmail.com

3. Mr. Dickson Lucian Kikoti Liquid Intelligent Technologies

P.O. Box 6458 Dar es Salaam.

Mobile: +255 748 502 272/+255 752368 474

E-mail: dkikoti4@gmail.com

# Declaration:

I, the undersigned declare that the information given in this  ${\sf CV}$  is true to the best of my belief and knowledge.

Prepared and Signed by:

Amos Deus Magessa.