LILIAN JAMES SHIMWENYE

PROFILE

Aspiring to join your team, I hold a Bachelor's in IT & Systems and bring over 2 years of expertise in crafting IT solutions for heightened business efficiency and personalized client services. As a seasoned System Analyst, Software Developer, and Consultant, I excel in data-driven decision-making and developing tailored systems and office solutions to propel business success.

PERSONAL DATA

Date of Birth:	15th February 1993
Gander:	Female
Marital Status:	Married
Nationality:	Tanzanian
Languages:	English and Swahili
Mobile number:	+255764806767 OR +255714258969
Email:	lilianjames290@gmail.com
Physical Address:	Temeke, Dar es salaam.

EDUCATION & QUALIFICATIONS

2013-2016	**Mzumbe University**	**Bachelor's degree of Information Technology and Systems (faculty of science and Technology)**
2011 – 2013	**Lugoba high school**	**Certificate of advanced secondary education**
2007-2010	**St. Anthony's secondary School**	**Certificate of secondary Education**
2000-2006	**Mbagala primary school**	**Primary education Certificate**

WORK EXPERIENCE

Head of Department/Akmenite Ltd/ Ruvuma/ Oct 2023- Dec 2024

- Led beryllium ore collection across the Ruvuma Region.
- Identified and evaluated potential mining sites.
- Ensured secure storage of materials, maintaining inventory integrity.
- Managed all documentation for the minerals department efficiently.
- Maintained detailed records of material costs within an accessible system.
- Supervised and optimized the performance of on-site workers.
- Delivered comprehensive daily reports to the head office.
- Managed site workers and safeguarded materials
- Identified potential mining sites for collaboration

ICT Officer/ Speedball Courier Services Ltd/Dar es salaam/ Feb 219- Feb 2022

- Expertly maintained computer hardware and printers, ensuring optimal performance and longevity.
- Boosted sales with reliable ICT maintenance and support.
- Streamlined LAN setup, enhancing connectivity and efficiency.
- Trained staff in tech skills, improving productivity and system use.
- Resolved network issues swiftly to ensure seamless operations.

INTERNSHIP:

System Developer/ICT Officer/Legal and human rights center (LHRC)/Dar es salaam/ July 2017-July 2018

- Developed and implemented an innovative ticket system, aligning with business objectives and technical requirements.
- Designed & implemented efficient ticket system, enhancing sales support
- Developed technical specs & complex code, improving system performance
- Analyzed databases & reports, eliminating inconsistencies in systems
- Managed security, backups & user accounts, boosting operational efficiency

ICT Officer/SIMBANET Ltd/Dar es Salaam/ July 2015- July 2015

- Expertly troubleshoot and resolve regional links and site issues, ensuring seamless connectivity.
- Oversee management of fiber sites and Vsat connectivity, including infrastructure and HUB equipment.
- Successfully manage Vsat site operations and deliver exceptional support for customer Vsat connectivity issues.
- Proficient in troubleshooting internet problems for both wireless platform customers and those with fiber connectivity.

ICT Officer/ Tanzania Revenue Authority (TRA)/Dar es Salaam/ July 2014 – Sept 2014

- ICT Maintenance, maintenance of all computer hardware's
- Terminating UTP cables and punching them in modules
- Troubleshooting network connections
- Study of the organization datacenter (how switches, routers, and patch panels are connected in every cabinet)
- Troubleshooting IP address
- Establishment of LAN (local area network)
- How PBX works
- Configurations of IP phones
- How IP phones are connected and how they functioning
- Establishment of VPN

ACHIEVEMENT

- Fixed bugs in company software and provided the company with an error free system.
- Designing and developing complex projects in attaining its goal.
- Skilled problem identifier and troubleshooter comfortable managing systems, projects and teams in a range of IT environments.

SKILLS

- System Installation and Administration
- Ubuntu Desktop Installations
- Window installations
- System development using different languages i.e PHP, HTML, CSS, MYSQL, JAVA and JAVASRIPT
- Website Design and development.

REFEREES

1. **Name:** Nikumwitika James Makalula
   Position: ICT Specialist
   Organization: LHRC
   Email: njames@humanrights.or.tz
   Phone: +255717054110

2. **Name**: Victor James Shimwenye
   Position: Accountant
   Organization: SNV
   Phone: +255785637911
   Email: vshimwenye@snv.org

3. **Name:** Colleta Mwita
   Position: Human Resources Manager
   Organization: Akmenite Ltd
   Phone: +255 62 050 8699
   Email: colletamwita@gmail.com