

GODFREY NG'WANANG'WALU

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Mbeya Tanzania

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Professional Summary

Seasoned professional with **over 10 years** of experience in **food production, quality control, and supply chain management, specializing in agricultural products**. Proven ability to manage **sourcing, optimize operations**, and oversee field activities in remote environments. Renowned for building and leading cohesive teams, **ensuring product quality, and delivering business growth**. Expert in negotiation, problem-solving, and establishing efficient operational processes.

Skills

- **Food Quality & Compliance** – Expertise in **ISO 22000, ISO 9001, HACCP, and GMP**, ensuring high food safety and quality standards.
- **Sourcing & Supply Chain** – Hands-on experience in **crop sourcing, supplier management, and farm-to-warehouse coordination**.
- **Team Leadership & Training** – Proven ability to **lead, train, and motivate teams**, ensuring productivity, compliance, and discipline.
- **Negotiation & Problem-Solving** – Strong skills in **supplier negotiations, operational troubleshooting, and process optimization**.
- **Operations & Remote Management** – Experience overseeing **field activities, production, and safety compliance**, setting up policy, protocols and procedures in diverse environment
- **Quality Testing & Assurance** – Skilled in **agricultural product testing** and enforcing industry standards.
- **Financial & ERP Expertise** – Proficient in **budgeting, cost control, Microsoft Office, and ERP systems (Microsoft Dynamics, Odoo)**

Work History

OPERATIONS MANAGER | 02/2020 – Present

📍 Majinjah Logistics / Tukuyu Springs Ltd, Mbeya

- **Leading comprehensive factory operations** including **production, procurement, and logistics**, positioning the company as a **market leader** in the Southern Highlands.
- Managed sourcing, processing, and quality control of raw materials, with a focus on agricultural products (**Maize, sunflower, beans and rice**).
- Established strong supplier relationships, reducing procurement costs by **40%**.
- Ensured high quality sourcing standards by implementing policies, procedures and quality parameters.
- Oversaw operations in remote areas, ensuring alignment with quality and safety standards.
- Recruited and managed a team of **over 100 employees**, ensuring **training**, compliance, and performance improvement.
- Developed and implemented **GMP** and process improvements, achieving a **50%** increase in operational efficiency.
- Established **ERP systems** to streamline production management, improve data accuracy, and monitor inventory.

- **Sourced, audited, and verified suppliers** to optimize procurement processes and reduce supply chain costs by **40–50%**.
- **Introduced continuous improvement practices** in production and warehouse operations, significantly reducing waste.
- **Ensured regulatory compliance** (ISO 9001, 45001, OSHA, TRA, NEMC, labor laws) and maintained safety and legal adherence

QUALITY & PRODUCTION MANAGER | 11/2018 – 01/2020

📍 Super Meals Ltd – Cool Blue, Dar es Salaam

- Led sourcing operations and coordinated quality control across production units.
- Managed production and **quality control operations**, ensuring adherence to **ISO 22000, ISO 9001**, and HACCP standards.
- Conducted training programs for staff on safety, hygiene, and operational best practices.
- Conducted **employee training programs on safety, food handling, and machine operations**.

QC/PRODUCTION MANAGER | 11/2016 – 10/2018

📍 Tanzamaji Ltd, Kigoma

- Led **quality control and production**, ensuring **compliance with regulatory standards**.
- Reduced defects by **50%** and streamlined operational processes.
- Elevated product quality and **reduced defects by 100%**, improving customer satisfaction.
- Developed intensive **sanitation and hygienic practices** to prevent contamination, significantly enhancing product safety and quality.

QUALITY CONTROLLER | 02/2016 – 10/2016

📍 Zenufa Laboratories Ltd, Dar es Salaam

- Conducted routine **testing and analysis of raw materials and finished products**, ensuring **GMP & GLP compliance**.
- Assisted in **regulatory audits and quality assurance initiatives**.

QUALITY ANALYST – INTERN | 11/2014 – 02/2016

📍 Tanzania Bureau of Standards (TBS), Dar es Salaam

- Conducted **chemical analyses and quality control** in compliance with **ISO standards**.
- Supported the implementation of quality management systems, **including ISO 9001 and ISO 17025**, ensuring equipment calibration and adherence to industry standards
- Participated in **market research projects and product testing**.

Education

Bachelor of Science: Environmental Sciences
Sokoine University of Agriculture - Morogoro, Tanzania, 10/2014

- Trainings & Certifications
- Management Systems Training: **ISO 9001, ISO 45001, ISO 22000, HACCP**
 - Chemical Handling Workshop – Government Chemist Laboratory Agency (GCLA)
 - Safety & Health Representatives – Occupational Safety and Health Authority (**OSHA**)
 - **ERP Systems (Microsoft Dynamics & Odoo)**
 - **Lean Six Sigma & Process Optimization**
 - **Procurement & supply**
 - **Leadership Training**

- Achievement
- **Reduced sourcing delays by 30%**, ensuring consistent supply chain operations.
 - **Verified and audited suppliers**, ensuring the supply of high-quality raw materials and reducing costs by 40–50%.
 - **Increased production efficiency by 50%** through process optimization.
 - **Reduced machine downtime by 50%** with preventive and predictive maintenance plans.
 - Improved cost savings by **25%** through waste reduction and lean manufacturing strategies.
 - **Resolved customer complaints** by implementing stringent quality protocols.
 - Established an **in-house laboratory**, improving product testing and quality assurance.
 - **Managed budgets of over \$1M**, ensuring cost control and profitability.
 - **Implemented an ERP system**, enhancing **data tracking and operational visibility**.
 - **Led a team of 100+ employees**, enhancing staff training and performance.
 - **Improved inventory control**, reducing material waste by **95%**.

Languages

Swahili: Native language

English: C2

Proficient

- Referees
1. Mr. Martine Mulaki

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