# **CURRICULUM VITAE:**

# A. PERSONAL PARTICULARS:

Full Name	: William Fredrick Hungu
Date of Birth	: 26 <sup>th</sup> June 1998
Nationality	: Tanzanian
Marital Status	: Single with purpose
Present Address	: P. O. BOX 19057, DAR ES SALAAM
Tel (Mobile)	<b>:</b> +255750093089, +255768755250
Email Address	: williamfredrick982@gmail.com

# **B. PERSONAL PROFILE:**

> I am a young, dynamic and innovative as well as performance oriented person who is driven by both ambitions and a sound grasp of reality.

> A person with strong desire, willingness and ability to rapidly master and successfully implement new concepts, techniques and skills in my area of expertise.

COURSE	DURATION	INSTITUTION	AWARDED
ATTENDED			
Bachelor of	Oct 2019 –	University of	BA in Public Relations and
Arts in Public	July 2022	Dar Es' Salaam	Advertising
Relations and		(UDSM)	
Advertising			
Advanced	July 2017 –	Igunga	Advanced Certificate of
Level	May 2019	Secondary	Secondary Education
Secondary		School	
School			
Ordinary	Jan 2013 -	Unyanyembe	Certificate of Secondary
Level	Oct 2016	Secondary	Education
Secondary		School	
Education			
Primary	Jan 2006 -	Kiloleni	Certificate of Primary
School	Dec 2012	Primary School	Education
Education			

# C. ACADEMIC QUALIFICATIONS:

# **D. WORK EXPERIENCE:**

• Assistant Public Relations Practitioner during practical training from September to November 2020 at Tanzania Electric Supply Company TANESCO zonal office, Tabora Municipal.

# **Responsibilities:**

- **I.** Planning publicity strategies and campaigns.
- **II.** Organising press conferences and corporate events.
- **III.** Public relations reporting.
- **IV.** Communication with customers about the services brought out by the company.
- V. Managing some of social media accounts.
- **VI.** Negotiation and conflicts resolutions.
- VII. Plan and advertise special events of the company.

• Customer service at Tanzania Electric Supply Company TANESCO at Tabora Branch from September to November 2021 with some works to practise.

# **Responsibilities:**

- **I.** Providing customer support.
- **II.** Answering customer queries.
- **III.** Communicating with customers through various channels.
- **IV.** Listening and resolving customer complaints.
- **V.** Responding to customer reviews.
- **VI.** Updating customer forms and creating the new ones.

• Sales Executive at Market Force from August 2022 up to June 2023 at Dar Es' Salaam Tanzania. This company dealing with selling and supplying goods to their wholesalers and retailers customers as their main distributors.

# **Responsibilities:**

- **I.** Supplying goods and services to customers whose put their orders throughout our online application called rejareja.
- **II.** Collecting money and debts from customers and bank them through company accounts.
- **III.** Finding other new customers from the market.

**IV.** Providing education to customers about our services and products.

• Sales associate at Kyosk Tanzania Limited from September 2023 up to February 2024 at Dar Es' Salaam Tanzania. Kyosk Tanzania Limited also is a company dealing with selling and supplying goods to different wholesalers and retailers.

# **Responsibilities:**

- I. Supplying goods to customers and collecting some money.
- **II.** Helping customers on how to use the application of the company.
- **III.** Providing education about our services.
- **IV.** Searching for new customers.
- V. Solving customers problems and complaints about our services.

• Sales Associate at another company dealing with sales and supplying goods called SOKOWATCH in Dar Es' Salaam Tanzania from March 2024 up to August 2024.

# **Responsibilities:**

- **I.** Searching for new customers and register them.
- **II.** Teaching customers how to use the application and order some products online.
- **III.** Supplying goods and collecting some cash and debts.
- **IV.** Creating some promotions offers to our customers.
- V. Providing some monthly report for the company on how we operate our work in the field.

# **E. SKILLS AND COMPITENCES:**

- **I.** Good strategic and interpersonal communication.
- **II.** Time management and team work.
- **III.** Relationship building.
- **IV.** Crisis management.
- **V.** Computer literacy like WORK and EXCEL.
- **VI.** Press releases and attention to detail.
- VII. Adaptability and strong relationship with the organisation and stakeholders.

# F. LANGUAGE PROFICIENCY:

I. Kiswahili

II. English

# G. SEMINARS AND WORKSHOPS ATTENDED:

There are some of workshops and seminars I was invited to attend as a student and as a part of members at the board of TANESCO zonal office.

• Public Relations Practitioner and Corporate Communications held at University of Dar Es' Salaam, Nkrumah Hall.

- Negotiations and Resolutions projection course in July 2021 .
- Basic Computer application course at Tabora Student Centre 2020.

• UDPRASA – University of Dar Es' Salaam Public Relations and Advertising Student's Association.

• Huduma Kiganjani and Jikonekti project this was about TANESCO services, held at TTC Tabora.

# H. INTERESTS AND HOBBIES.

- Playing football and watching football matches.
- Reading books.
- Doing adventures.
- Watching movies.
- Swimming.
- Listening music.

### I. REFEREES:

Apart from my personal information mentioned in this Curriculum Vitae, other information with some recommendations may be sought freely from:

#### • DR WILFRED MALISA

Lecturer University of Dar Es' Salaam, School of Journalism and Mass Communication SJMC. Department of Public Relations and Media.

P. O. BOX 35014, Dar Es' Salaam, Tanzania.

Mobile number: +255629666700

Email: malisa23@gmail.com

#### RACHEL KIDANHA

Customer services supervisor at TANESCO limited, at Tabora Branch, zonal office. P. O. BOX 802, Tabora, Tanzania. Mobile number: +255744943596 Email: <u>rahelkidanha96@gmail.com</u>

# • MR KHALED NJELENJE

Dispatcher at Market Force company limited, at Dar Es' Salaam. P. O. BOX 59210, Dar Es' Salaam, Tanzania Mobile number: +255782020309 Email: <u>khalidnjelenje@gmail.com</u>

# J. DECLARATION:

I, William Fredrick Hungu, declare that the information contained in this CV is correct to the best of my knowledge.

# **UNIVERSITY OF DAR ES SALAAM**



This is to certify

that

William Fredrick Hungu

having satisfied the requirements for the award of the

# DEGREE OF BACHELOR OF ARTS (PUBLIC RELATIONS AND ADVERTISING)



was admitted to the degree at a congregation held in DAR ES SALAAM, on the

Thirtieth day of November

in the year Two thousand and twenty two





OSP - 22688.01 - 5/22



Deputy Vice Chancellor (Academic)



# UNIVERSITY OF DAR ES SALAAM

Phone: 2410500-8 Fax: 2555-022-2410023 E-mail: dvc-arc@udsm.ac.tz Website: https://www.udsm.ac.tz



P.O.Box: 35091 DAR ES SALAAM TANZANIA



# TRANSCRIPT OF EXAMINATIONS RESULTS

Surname: HUNGU			ne: HUNGU First Name: WILLIAM Other N		Other Nar	mes: FREDRICK					
Sex: MALE	Country of Citizensh TANZANIA	ip:	Permanent Address: P.O.BOX 35091 DAR ES SALAAM		Permanent Address: P.O.BOX 35091 DAR ES SALAAM		Permanent Address: P.O.BOX 35091 DAR ES SALAAM		P.O.BOX 35091 DAR ES SALAAM		
Registrati	ion No: 2019-04-02520	Date	e of Birth: 26/06/1998	Admitted: 2019/2020 Completed: 30.							
College of	College or Campus: MAIN CAMPUS		;	Faculty or Institute: JOURNALISM AND MASS COMMUNICATION							
Name of I	Programme: BACHELOR (	OF ARTS	S IN PUBLIC RELATIONS AND	D ADVERTISING							
Admitted on the basis of: DIRECT			Sponsorship: GOVERNMENT								
Overall G.P.A: 2.4 Degree Class: PASS			I THE ARE TO DAY 28 CAT I AM I								

#### **EXAMINATIONS RESULTS**

#### FIRST YEAR EXAMINATIONS RESULTS: 2019/2020

Course Code	Course Title	Credits	Grade	Points	GPA
CO 101	Introduction to Mass Communication	12	С	24	MARLIN P
DS 112	Development Perspectives I	12	С	24	ار بیش ا
JE 100	English for the Media	8	С	16	N. LANG
JO 102	Introduction to Journalism	12	C	24	ALAAM J
JS 100	Swahili for the Media	8	B+	32	CALLY OF
PR 101	Introduction to Public Relations & Advertising	12	C	24	n, Lanz In
CO 103	03 Technical Basis of Communication			24	CLARK DA
DS 113	Development Perspectives II	12	B	36	IL SAME IN
JO 103	Introduction to Writing for the Media	at of 8 at Es :	B	24	AR A ARE CO
JO 108	Radio Broadcasting	12	С	24	eli a ara di Uris, i vi di
JO 109	Television Broadcasting	12	С	24	LASELY D
PL 111	Introduction to Critical Thinking and Argumentation	8	С	16	NEWARK OF
PR 102	Psychology and Advertising	8	В	24	Last
PR 104	Public Opinion and Public Relations	8	В	24	DIST: 0
Marin I. Inc.	Sub-total	140	State State	340	2.4

#### SECOND YEAR EXAMINATIONS RESULTS: 2020/2021

Course Code	Course Title	Credits	Grade	Points	GPA
CO 201	Theories of Mass Communication	12	С	24	1.5.0.1
JR 203	Mass Media Research	12	C	24	Rail Con
LW 540	Media Law	12	С	24	ALAAM
PR 100	Practicum	8	A	40	CASITY C
PR 201	Mass Media and Public Relations	12	С	24	1.444
PR 203	Advertising, Layout and Production	12	С	24	IL LAM L
PR 207	Ethics and Professional Responsibilities in Public Relations	12	С	24	ALAAML
CO 203	Issues in Mass Communication Research	12	C	24	AL SAME
CO 207	Special Radio Production	12	В	36	NL AAM
PR 202	Media and Contemporary Issues	12	В	36	ALAAMI L
PR 204	Mass Media Advertising & Sales Promotion	12	C	24	ALLAST
PR 206	Writing for Public Relations	12	C	24	STREET STREET
HIGH WIT DAN 19 THAT	Sub-total	140	MinaM Lawren	328	2.0
IRD YEAR EXA	MINATIONS RESULTS: 2021/2022			AFT DAFT	0.000
Course Code	Course Title	Credits	Grade	Points	GPA

ourse Title	Credits	Grade	Points	GPA
ew Media Technologies	12	C	24	CRAMENOUS

Page 1/2

# THIRD YEAR EXAMINATIONS RESULTS: 2021/2022

Course Code	Course Title	Credits	Grade	Points	GPA
PR 200	Practicum	8	В	24	ALAAM U
PR 301	Advertising and Public Relations Campaign	12	С	24	ALAAM U
PR 305	Advanced Advertising Issues	12	B+	48	ALAAM U
PR 307	Dissertation I	12	C	24	ALAAM U
PR 309	Propaganda and Persuasion	12	B+	48	ALL (AMI)
PR 302	Special Issues in Advertising	12	В	36	STLAXM U
PR 304	Media Representation and Perception	12	LAAN C DAR	24	ALL ALM U
PR 306	Public Relations, Organisation and Management	12	В	36	ERSITICS.
PR 308	Dissertation II	12	C	24	LRSITY (
PR 314	Public Relations for Non-profit	12	C	24	ALTSITY C
ALLAND STREET	Sub-total	128	BUILDING THE	336	2.6

Han

23/08/2023

Date

OFFICIAL SEAL

For Deputy Vice Chancellor (Academic)

######## END OF TRANSCRIPT #########

1. The transcript will be valid only if it bears the University Seal.

2. Key for Course Credits: ONE CREDIT IS EQUIVALENT TO 10 CONTACT HOURS. POINTS = GRADE MULTIPLIED BY NUMBER OF CREDITS

3. Key to the Grades and other Symbols for University Examinations: SEE THE TABLE BELOW

Grade	A	B+	В	С	D	OF LARES E ALM UN
Marks	70.00 - 100.00%	60.00 - 69.00%	50.00 - 59.00%	40.00 - 49.00%	35.00 - 39.00%	0.00 - 34.00%
Grade Points	5.0	4.0	3.0	2.0	1.0	0.0
Remarks	Excellent	Very Good	Good	Satisfactory	Marginal Fail	Absolute Fail

4. Key to Classification of Awards : SEE THE TABLE BELOW

Bachelor Degree		achelor Degree Diploma			te
Overall G.P.A	Class	Overall G.P.A	Class	Overall G.P.A	Class
4.4 - 5.0	FIRST CLASS	4.0 - 5.0	PASS	4.0 - 5.0	PASS
3.5 - 4.3	UPPER SECOND	3.0 - 3.9	PASS	3.0 - 3.9	PASS
2.7 - 3.4	LOWER SECOND	2.0 - 2.9	PASS	2.0 - 2.9	PASS
2.0 - 2.6	PASS	AWAT	Carl Barrier	ALAAM UNIVERSITY OF DAR FOR	AAM UNIVERSITY









Hdvanced Certificate of Secondary Education

This is to certify that WILLIAM FREDRICK HUNGU

Index No. \$0713-0602

sat for the Advanced Certificate of Secondary Education Examination

at IGUNGA SECONDARY SCHOOL

in MAY 2019 and qualified for the award of an

ADVANCED CERTIFICATE OF SECONDARY EDUCATION

in Division ONE

after attaining the following performance:-

Subject

GENERAL STUDIES HISTORY KISWAHILI ENGLISH LANGUAGE \*\*\*\*\*\*\*\*\*\*\*\*



Grade

D	(PASS	;)
D	(PASS	;)
A	(PASS	;)
В	(PASS	;)

Chairperson

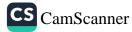


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Monde

**Executive Secretary** 

ACS19046380









Certificate of Secondary Education

This is to certify that WILLIAM FREDRICK HUNGU

Index No. \$0765-0095

sat for the Certificate of Secondary Education Examination at UNYANYEMBE SECONDARY SCHOOL

in NOVEMBER 2016

and qualified for the award of a

CERTIFICATE OF SECONDARY EDUCATION

in Division THREE

after attaining the following performance:-

Subject

# Grade

CIVICS	С	(PASS)
HISTORY	С	(PASS)
GEOGRAPHY	D	(PASS)
KISWAHILI	С	(PASS)
ENGLISH LANGUAGE	В	(PASS)
BIOLOGY	С	(PASS)
BASIC MATHEMATICS	F	(FAIL)

1 Suludan Dula

Chairperson



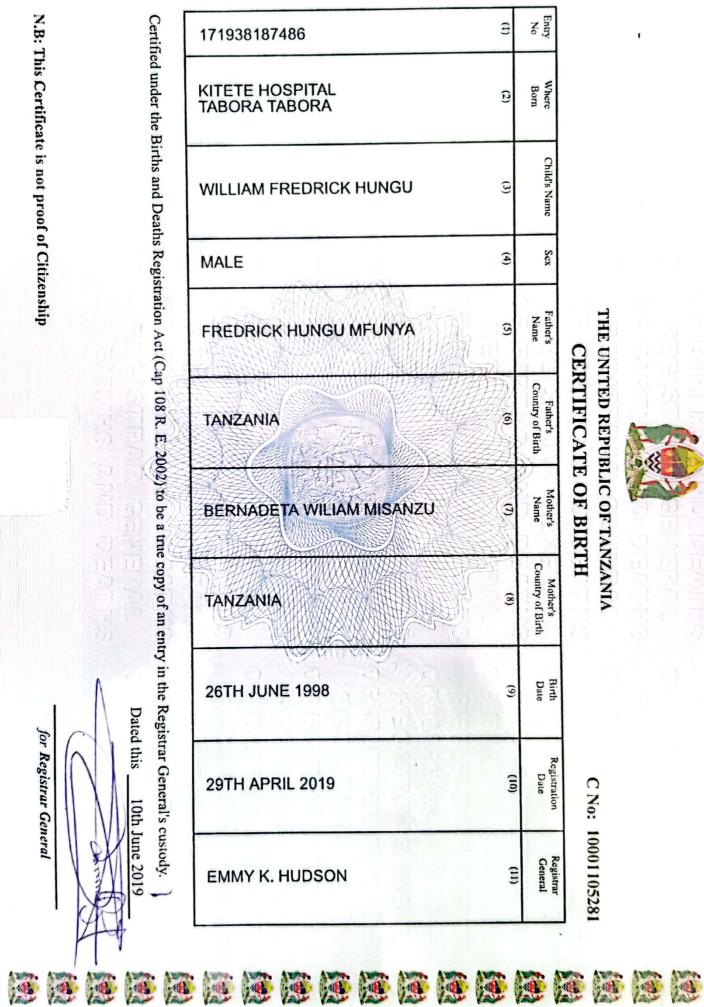


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Mesonde

**Executive Secretary** 

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18

THE UNITED REPUBLIC OF TANZANIA

C No: 10001105281