ABUU HADOSWA SELEMANI
[Contact Address]

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Postal code:12103 Tabata

**Personal Profile**

Date of Birth: **04thSEPTEMBER** 1997

Gender: Male

Father’s name: SELEMANI HADOSWA

Nationality: Tanzanian

Marital Status: Single

**Career Objective**

To seek an opportunity in a well-known organization that allows me to develop and enhance my skills, and become a valuable part of the organization’s growth.

**Education and Training**

* 2021 Completed Bachelor degree of Education in history and English Language at The Mwalimu Nyerere Memorial Academy (MNMA).
* 2018 Completed Advance level at Jitegemee (JKT) secondary school.
* 2015 Completed Ordinaly level at Chole secondary school.
* 2011 Completed primary level at Kwala primary school

**Employment**

**[2023 – 2025] [CUSTOMER REPRESENTATIVE] [ISON XPERIENCE bpo]**

Main tasks performed: receive customer call and find the resorution of the customer problem

 : to write report about the customer pomblem

Awards**: CERTIFICATE OF APPRECIATION**

 **as best performer in customer care**

 **CERTIFICATE OF TRAINING COMPLETION**

 **as customer care exucutive**

**[2022-2023] [CUSTOMER REPRESENTATIVE] [KONNE ELECTRICAL COMPANY**]

Main tasks performed: To answer customer call

 : To build up awareness to the customer about our services and product

**Skills**

* Identified problems and solved it.
* Re-organized something to make it work better.
* Computer skills [word, power point, excell, mail]
* teaching
* Customer care skills
* Negotiation

**Hobbies and interests**

**Interests**

* Prefer working where there is a clear line of authority to follow.

**Hobbies**

* Travel.
* Reading books, journal, artical
* learning new skills that help in my career

**References**

**KARETO SIMBA**

INSTITUTE OF FINANCE MANAGEMENT (IFM)

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Tabata Dar es salaam

**HASSAN ISMAIL**

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Buza Dar es salaam