

PETRO DANIEL;

Enthusiastic and motivated Computer Operator, Known for strong organizational skills, attention to details and ability to work under pressure, Eager to leverage academic knowledge and develop practical experience in a dynamic work environment, Adaptable, Quick to learn and committed to contribute effectively to team goals.

WORK EXPERIENCE:

RV TECHNOLOGIES, INDIA — IT Officer

November 2022 - November 2024

- Experienced in troubleshooting multiple computer hardware and software systems.
- Utilized multiple operating systems to create and maintain user accounts.
- Monitored system performance and took appropriate action to ensure optimal performance.
- Installed and configured computer systems, networks, and software applications. Ensured network systems are correctly configured and updated on a regular basis.
- Provided technical support to users on various computer and network related issues.

Company, — Sales Executive Officer

Feb 2022 - October 2022

- Generated leads through cold-calling and other outreach efforts, resulting in a 20% increase in total sales.
- Managed and trained a team of sales representatives, providing guidance and mentorship to ensure success.
- Monitored sales performance and established benchmarks for success to assess team performance.

EDUCATION:

Chandigarh University, INDIA — Bachelor of science in

Computer Application

August 2021 - July 2024

The United African University of Tanzania, DSM — Bachelor of

Computer Engineering and Information Technology.

Sept 2019 - July 2021

The Mwalimu Nyerere Memorial Academy, DSM — Diploma in ICT

Sept 2017 - July 2019

LANGUAGES:

- Swahili, fluent
- English, fluent

CONTACTS:

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SKILLS:

Professional

- Interpersonal Skills
- Effective Communication
- Creativity
- Adaptability
- Team Management
- Problem Solving
- Sales And Marketing.

Technical

- Technical Support/Skills
- Troubleshooting IT issues
- Basic Data Analysis
- Attention to Detail
- Computer Maintenance

REFERENCES:

ADV. WYCLIF BENITHO MANDELE.

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