# CURRICULUM VITAE (CV)



23 August 1994 Dar es salaam, 7465 0678670462 & 0627040475 jeromearonngongi@gmail.com Language proficiency: Swahili & English

# JEROME ARON NGONGI

# OBJECTIVE

A motivated, adaptable and responsible Accounting and Finance graduate seeking a position in an Accounting position which will utilize the professional and technical skills developed through past work experiences in this field. I have a customer – focused approach to work and a strong drive to see things through to completion.

# EDUCATION

MZUMBE UNIVERSITY - MBEYA - BACHELOR IN ACCOUNTING AND FINANCE IN BUSINESS SECTOR

2018 - 2021

MALANGALI SECONDARY SCHOOL - ADVANCED CERTIFICATE OF SECONDARY EDUCATION EXAMINATION (ACSEE)

2014 - 2016

MIKALANGA SECONDARY SCHOOL - CERTIFICATE OF SECONDARY EDUCATION EXAMINATION (CSEE)

2010 - 2013

KILOSA PRIMARY SCHOOL - CERTIFICATE OF PRIMARY EDUCATION EXAMINATION

2003 - 2009

# EXPERIENCE

#### AIRTEL TANZANIA, POSITION :CUSTOMER SERVICES

2023 - 2024

-Handling customer complains, such as network issues happens like Ambigous Transaction (AT)

-Answering inbounds calls

-making outbounding calls

-updating database

- sales of shop product such as router

-Escalation strong problem to supervisor for more resolutions .

# PLATINUM CREDIT LTD DAR ES SALAAM: POSITION: SALES OFFICER

January 2022 up to december 2022

- Capable of achieving the monthly sales target assigned by the supervisor Ensure customer satisfaction.
- Solving customer queries/issues. Maintain periodic report including daily activities report, weekly and monthly report.
- > Proactively identify sales prospects and other sales activities in the area assigned.
- Identifying the fast-moving models for the company products Attending trade exhibitions, conferences, and meetings.
- Reviewing sales performance Identifying new markets and business opportunities Gather market and customer information and provide feedback on buying trend.
- > Collecting competitor's information for their new models, sales activities, fast-moving models.

# DEPARTMENT: TIN REGISTRATION UNIT & POSITION: ASSISTANT ACCOUNTANT,

TANZANIA REVENUE AUTHORITY (TRA) NYASA TAX REGION

16<sup>th</sup> November 2020 – 12<sup>th</sup> February 2021

- Provision and registration Taxpayer Identification Number (TIN)
- Bank Reconciliation activities
- > To make backup of various receipts and payment vouchers

- > Preparing Payment vouchers and issuing exchequer receipts
- ➤ Collects Income

# **SKILLS & ABILITIES**

- Assisting the other team members whilst carrying out duties in order to reach the targeted goals for the organization
- > An ability to work under pressure and complete all tasks in line with the job description
- > Computer basic application such that Excel, Ms Word, Power point and Ms publisher
- > Able to communicate professionally with all customers and clients together with other staffs

# REFERENCES

ABDUL SHABAN RAMADHANI

AIR TANZANIA CO LIMITED

P.O BOX 543,

DAR ES SALAAM

ACCOUNTANT

Mobile: 0712256949

Email: abdul.ramadhan@airtanzania.co.tz

MUHIDIN HASSAN MUHIDIN DIMON MOROGORO WORKERS SACCOS

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P.O BOX 1595,

MOROGORO

ACCOUNTANT

Mobile: 065495954774

Email. Muhidin95muhidin@gmail

NSAJIGWA JONATH MWAKIMI

NATIONAL INVESTMENT PLC

FINANCE AND ADMNISTATIVE OFFICER

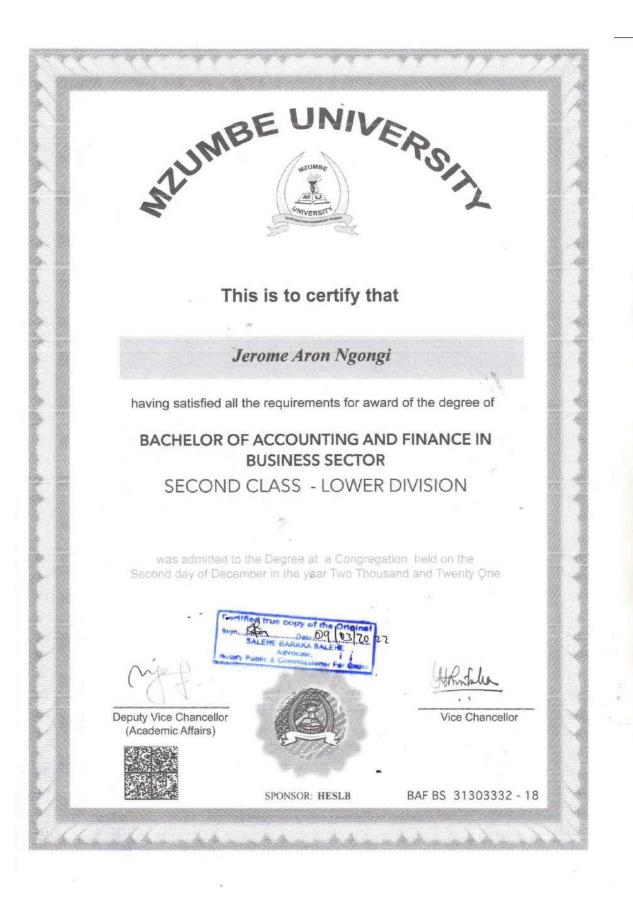
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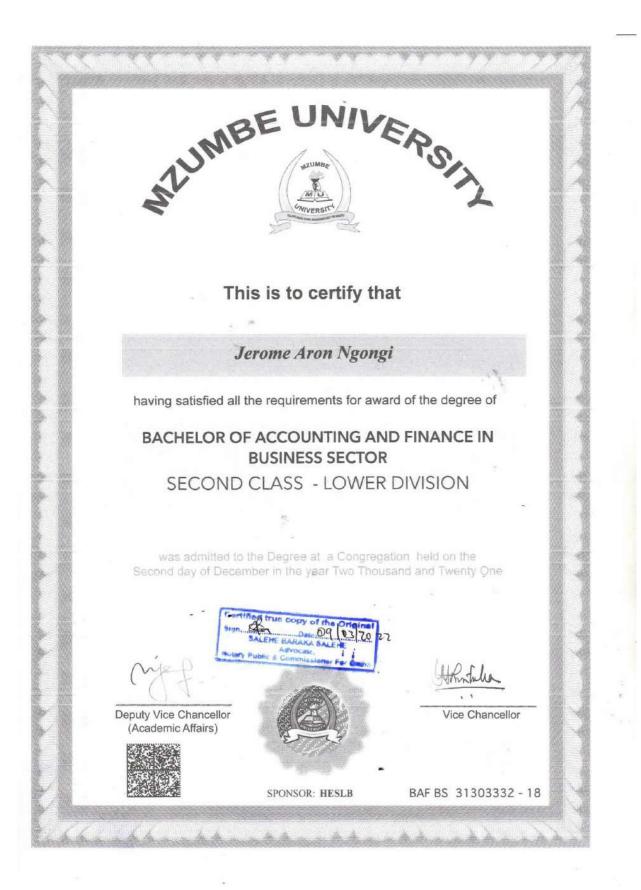
Email: nsajigwa@nicol.co.tź

SIGNATURE:

J.Ngongi

Jerome Aron Ngongi





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The National Examinations Council of Tanzania





Advanced Certificate of Secondary Education

This is to certify that JEROME ARON NGONGI

Index No. \$0128-0678

sat for Advanced Certificate of Secondary Education Examination

at MALANGALI SECONDARY SCHOOL

in MAY 2016 and qualified for the award of an Advanced Certificate of Secondary Education

in Division Two

after attaining the following performance:-

Subject	G
GENERAL STUDIES	S (PASS)
HISTORY	D (PASS)
GEOGRAPHY	D (PASS)
KISWAHILI	C (PASS)
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Chairperson

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Grade

**Executive Secretary** 

AC16 0083698

The National Examinations Council of Tanzania Certificate of Secondary Education This is to certify that JEROME ARON NGONGI 123 Index No. \$1346-0069 sat for the Certificate of Secondary Education Examination 38 NOVEMBER 2013 MIKALANGA SECONDARY SCHOOL in at 14 and qualified for the award of a CERTIFICATE OF SECONDARY EDUCATION in Division THREE 101 1.1 after attaining the following performance:-Grade Subject (PASS) С CIVICS (PASS) В HISTORY (PASS) C GEOGRAPHY (PASS) C KISWAHILI C (PASS) ENGLISH LANGUAGE BIOLOGY BASIC MATHEMATICS (PASS) C (PASS) C (UNSATISFACTORY) E COMMERCE à (PASS) BOOK-KEEP,ING С 12 SALEHE SANAGE SAL 70 Kullinken Balichako **Executive Secretary** Chairperson This is a secure document using special inks and paper. Hold this document to the light to verify the NECTA watermark and security thread can be seen through the paper. Any alternation or amendment to this document invalidates it. CS13 0491956

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