ALVIN MJUNI GEORGE

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Professional Summary

A motivated and detail-oriented graduate with a Bachelor's degree in Information Systems Management, equipped with hands-on experience in IT support, data analysis, and customer service. Adept at troubleshooting, database management, and project coordination. Strong communication skills with a proven ability to collaborate in team settings and deliver solutions that support operational efficiency. Currently seeking a challenging role in IT, sales, or customer support where I can contribute my technical knowledge and interpersonal strengths.

Education

Bachelor of Science in Information Systems Management University Level (2019 - 2022)

Advanced Certificate of Secondary Education (ACSEE) High School (2017 - 2019) Subjects: Physics, Geography, Mathematics (PGM)

Certificate of Secondary Education (CSEE) Secondary School (2013 - 2016)

Technical Skills

- Database Management: Proficient in designing, implementing, and managing databases.
- Programming: Basic knowledge of Python for automation and development.
- Networking: Familiar with networking principles and system communication.
- Data Analytics: Skilled in Microsoft Excel and Google Cloud tools for data interpretation.
- Project Management: Understanding of Agile and Waterfall methodologies.

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Soft Skills

- Problem Solving & Analytical Thinking
- Strong Verbal & Written Communication
- Team Collaboration
- Adaptability & Quick Learning

Professional Experience

Intern - Ministry of Lands, Housing and Human Settlements

Dar es Salaam | 2021 - 2022

- Supported software installations and implemented cybersecurity measures.
- Managed customer service documentation and digital receipts.
- Ensured secure data storage linked to resident profiles.
- Delivered basic IT troubleshooting and technical support.
- Acted as a liaison for client communications and IT advice.

Intern - Projekt Inspire

Dar es Salaam | 2023 - Present

- Delivered science education in theoretical and practical formats to secondary students.
- Mentored students on career pathways in science and technology.
- Schools engaged include FK International School, Paragon Academy, Hodari Christian Academy, and Divine Christian Academy.

Referees

Christian Solomon Lecturer, Ardhi University Email: christiansolomon49@gmail.com | Phone: +255 716 518 867

Michael Hudson Lecturer, Ardhi University Email: mnkotagu@live.com | Phone: +255 654 061 261

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Lucy Mdoe

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