

Curriculum Vitae

Hansbert C Philip

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Areas of Expertise and Skills

- Hardware and Software Support
- System Installation and Maintenance
- IT Security
- Multitasking
- English and Swahili Languages
- Effective Communication
- Flexibility and Adaptive
- Problem Solving
- Teamwork

Work Experience

IT Technician- National Institute for Medical Research (NIMR)

Dar es Salaam- Tanzania, October 2021 – November 2023.

- Diagnosing and troubleshooting software and hardware issues within the organization.
- Installing and maintaining software and hardware components of computer systems.
- Supporting users on how to operate new software and computer equipment.
- Maintaining hardware and software inventory within the organization.
- Repairing and replacing damaged computer and network devices.
- Testing new hardware and software before full installation.
- Serving as the first point of contact for IT support within the organization.
- Detect computer or network equipment shortages and place orders.

IT Field Training, National Institute For Medical Research (NIMR)

Dar es Salaam - July 2021 - October 2021

- Installed and configured operating systems and applications.
- Diagnosed and troubleshot hardware, software and network issues.
- Tested new software and hardware prior to deployment.
- Developed and implemented preventive maintenance procedures.
- Configured hardware, devices, and software to set up work stations for employees.

IT Field Training, National Security Social Fund (NSSF)
Dar es Salaam, Tanzania - June 2018 - October 2018

- Installed and configured new software and hardware.
- Maintain computer infrastructures of the organization.
- Tested new software and hardware prior to deployment.
- Assisting new users with computer and software issues.
- Troubleshoot Network issues.

Education Background

Bachelor Degree in Information Technology 2020 – 2023
College Of Business Education – Dar es Salaam, Tanzania

Ordinary Diploma in Information Technology 2018 - 2020
Tanzania Public Service College – Tabora, Tanzania

Basic Technician Certificate in Information Technology 2017 – 2018
Tanzania Public Service College – Tabora, Tanzania

Certificate of secondary Education 2013 – 2016
St Joseph Millenium Secondary School – Dar es Salaam, Tanzania

Referees

1. Dr. Doreen Deogratius Rutazaa
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Tel; +255652333340
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