



Ally Hamisi

Profile

I am a computer Science graduate with a strong passion for networking. I have hands-on experience in LAN configuration, troubleshooting computer and printer issues, combined with my ability to solve problem and assist users, make me a valuable asset in any IT field environment. I am eager to apply my knowledge and skills to contribute to the success of your team and further develop my expertise in the field of networking and IT support

Education

COICT University of Dar es salaam, Tanzania

Nov 2022 – Aug 2024

Diploma In Computer Science

vingunguti Secondary School, Tanzania

Jan 2014 – Dec 2017

SECONDARY SCHOOL EDUCATION

Key Skills

- Communication Skills
- Technical Skills
- Adaptability and Learning
- Technical Troubleshooting

Work Experience

NATIONAL INSURANCE COMPANY NIC

ICT OFFICER

Dar es Salaam, Tanzania

08/2023 - 07/2024

Achievements

- Optimized Network Performance, Successfully identified and resolved network issues through efficient, troubleshooting, ensuring minimal downtime and improved connectivity across the organization
- Streamlined user support, Provided timely and effective support to users, assisting them in resolving IT-related challenges.
- Improved network infrastructure, Conducted through cable tracing and LAN configuration task

The Super Admin Computer Lab(TSACL)

Computer Application Teacher

Dar es Salaam, Tanzania

03/2021 - 10/2022

Achievements

- Successfully trained students to use essential software like Microsoft office, improving their productivity and employability
- I adapted my teaching strategies to meet individual needs, fostering positive learning environment and ensuring students gained practical, job-ready skills in MS office

Additional Details

Professional Development

- DIPLOMA IN COMPUTER SCIENCE, CoICT university of dar es salaam, 2024
- CERTIFICATE IN COMPUTER SCIENCE, CoICT university of dar es salaam, 2022
- Secondary School Education, Vingunguti Secondary School, 2019

Referees

Mohamed Rashid

Ict Security Officer

NATIONAL INSURANCE COMPANY NIC

Tanzania

0686680696

mohamed.rashid@nicinsurance.co.tz

Hamza Hamadi Ngereza

Ict Officer

NATIONAL INSURANCE COMPANY NIC

Tanzania

0718475017

hamza.ngereza@nicinsurance.co.tz

Ablafizi Kibiki

Ict Programming Officer

NATIONAL INSURANCE COMPANY NIC

Tanzania

0768858791

ablafizi.kibiki@nicinsurance.co.tz