

LUCAS CHARLES KASANGA

COMPUTER SCIENTIST



PERSONAL DETAILS

GENDER

MALE

NATIONALITY

TANZANIAN

MARITAL STATUS

SINGLE

DISABILITY

NO

CRIMINAL RECORDS

NO



CONTACT

PHYSICAL ADDRESS

DAR ES SALAAM

DISTRICT

UBUNGO

REGION

DAR ES SALAAM

MOBILE PHONE

0768570095

TELEPHONE

0620559619

EMAIL

johanskasanga1@gmail.com

ALT. EMAIL

45johans@gmail.com



LANGUAGE PROFICIENCY



SWAHILI



ENGLISH



ACADEMIC QUALIFICATIONS

BACHELOR DEGREE

NATIONAL INSTITUTE OF TRANSPORT – BACHELOR DEGREE IN
COMPUTER SCIENCE

ADVANCED CERTIFICATE OF SECONDARY EDUCATION

MARA SECONDARY SCHOOL

CERTIFICATE OF SECONDARY EDUCATION

MHONGOLO PROGRESSIVE SECONDARY SCHOOL

PRIMARY EDUCATION

LUKUNGU PRIMARY SCHOOL



TECHNICAL SKILLS

PROGRAMMING LANGUAGES

C++, C, C#, VB.NET, ARDUINO IDE

DATABASE

MYSQL, MICROSOFT ACCESS, ORACLE

WEB TECHNOLOGY

HTML, CSS, JAVASCRIPT, PHP, WORDPRESS, CODEIGNITOR FRAMEWORK,
WEBSITE HOSTING AND MANAGEMENT

GRAPHICS DESIGN

ADOBE PHOTOSHOP & ILLUSTRATOR

VIDEO EDITING & PRODUCTION

ADOBE PREMIER PRO & AFTER EFFECTS

EMBEDED SYSTEM & INTERNET OF THINGS

ARDUINO CLOUD & BYLNK CLOUD

OPERATING SYSTEM

WINDOWS, UNIX/LINUX, MAC



PROFESSIONAL TRAININGS

DAR ES SALAAM INSTITUTE OF TECHNOLOGY

PROFESSIONAL COURSE IN DATABASE ADMINISTRATION I (ORACLE 12C)



PERSONAL ATTRIBUTES

- ACTIVE QUESTIONING AND LISTENING SKILLS.
- MAINTAINING INDIVIDUAL PERFORMANCE TARGETS.
- GOOD COMMUNICATOR AT ALL LEVELS.
- COMMITTED TO DELIVER WORK OF HIGH STANDARDS.
- OPEN TO DIFFERENT IDEAS, WORKING PRACTICES AND CULTURES.
- HIGH LEVEL OF INTEGRITY, HONEST AND SENSE OF RESPONSIBILITY.
- WILLING TO WORK BEYOND THE CALL OF DUTY.
- TEAM PLAYER WITH THE ABILITY TO WORK INDEPENDENTLY.

WORKING EXPERIENCES

DURATION	POSITION/ORGANIZATION	DUTIES/ACTIVITIES
Nov 2024 - To Date	Technical Support & Sales Officer - Cynetica IOT	<ul style="list-style-type: none">• GPS (Trucks) Tracking: Using Wialon and SMS Platform (Things Mobile and SIM onrol).• Technical Support: Provide first-line technical support for clients, troubleshooting software and hardware issues, guiding them through system utilization and resolving problems in a timely manner.• Customer Service: Build rapport with clients, ensure all queries are handled professionally and cultivate a reputation for exceptional service.• Sales Support: Identify opportunities where clients could benefit from additional services or expanded use of our platform. Collaborate with the sales team to qualify leads and support the sales process.• Training & Development: Offer guidance and training to clients on platform usage, helping them fully utilize our telematics solutions.• Documentation & Reporting: Maintain accurate records of client interactions, support tickets and sales lead generation.
Oct 2021 - Apr 2023	IT Technical Support Executive - Techzanite Consultants Ltd.	<ul style="list-style-type: none">• Provide customer support for Techzanite product lines, PepUp sales SFA, Working Day Suite SFA, RoamBee IoT solutions, Cryotos CMMS, SmartSchool Ed-Tech products and installation.• Provide necessary ICT support internally for Techzanite Team on software and hardware installation and upgrades.• Technical Support & Customer Support.• Website maintenance.• Data analysis and generating report.• Blogger
Dec - Jan 2017	ICT Trainee - Kahama Urban Water and Sewerage Authority (Field Work Training I & II)	<ul style="list-style-type: none">• Customers' Meter Readings Data Entry into Smart Billing Manager (SBM) System for preparing month water bills.• Local Area Network Troubleshooting and maintenance.• Computer Mainenance• Database Maintenance
Feb - Apr 2016		

REFEREES

FULLNAME
ARON GODSON MOSHY

ORGANIZATION
ARON MAASAI SHOP

ADDRESS
MJI MPYA, SARANGA, UBUNGO (DSM)

PHONE NUMBER
0754870772

FULLNAME
ASHA RAMADHANI

ORGANIZATION
ZHIYUAN INTERNATIONAL CO. LTD

ADDRESS
TEMEKE, DSM

PHONE NUMBER
0714995991

FULLNAME
FABIAN JOEL MYENGI

ORGANIZATION
S/M PONGWEKIONA

ADDRESS
P.O BOX 65 CHALINZE

PHONE NUMBER
0757642468

DECLARATION

I, Lucas Charles Kasanga declare that the information provided is complete and correct to the best of my knowledge. I understand that any false information supplied could lead to my application being disqualified or my discharge if I am appointed.

Signature

Date