

LUCAS CHARLES KASANGA

COMPUTER SCIENTIST



PERSONAL DETAILS

GENDER
MALE

NATIONALITY
TANZANIAN

MARITAL STATUS
SINGLE

DISABILITY
NO

CRIMINAL RECORDS
NO



CONTACT

PHYSICAL ADDRESS
DAR ES SALAAM

DISTRICT
UBUNGO

REGION
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LANGUAGE PROFICIENCY



SWAHILI



ENGLISH



ACADEMIC QUALIFICATIONS

BACHELOR DEGREE
NATIONAL INSTITUTE OF TRANSPORT – BACHELOR DEGREE IN
COMPUTER SCIENCE

ADVANCED CERTIFICATE OF SECONDARY EDUCATION
MARA SECONDARY SCHOOL

CERTIFICATE OF SECONDARY EDUCATION
MHONGOLO PROGRESSIVE SECONDARY SCHOOL

PRIMARY EDUCATION
LUKUNGU PRIMARY SCHOOL



TECHNICAL SKILLS

PROGRAMMING LANGUAGES
C++, C, C#, VB.NET, ARDUINO IDE

DATABASE
MYSQL, MICROSOFT ACCESS, ORACLE

WEB TECHNOLOGY
HTML, CSS, JAVASCRIPT, PHP, WORDPRESS, CODEIGNITOR FRAMEWORK,
WEBSITE HOSTING AND MANAGEMENT

GRAPHICS DESIGN
ADOBE PHOTOSHOP & ILLUSTRATOR

VIDEO EDITING & PRODUCTION
ADOBE PREMIER PRO & AFTER EFFECTS

EMBEDED SYSTEM & INTERNET OF THINGS
ARDUINO CLOUD & BYLNK CLOUD

OPERATING SYSTEM
WINDOWS, UNIX/LINUX, MAC



PROFESSIONAL TRAININGS

DAR ES SALAAM INSTITUTE OF TECHNOLOGY
PROFESSIONAL COURSE IN DATABASE ADMINISTRATION I (ORACLE 12C)



PERSONAL ATTRIBUTES

- ACTIVE QUESTIONING AND LISTENING SKILLS.
- MAINTAINING INDIVIDUAL PERFORMANCE TARGETS.
- GOOD COMMUNICATOR AT ALL LEVELS.
- COMMITTED TO DELIVER WORK OF HIGH STANDARDS.
- OPEN TO DIFFERENT IDEAS, WORKING PRACTICES AND CULTURES.
- HIGH LEVEL OF INTEGRITY, HONEST AND SENSE OF RESPONSIBILITY.
- WILLING TO WORK BEYOND THE CALL OF DUTY.
- TEAM PLAYER WITH THE ABILITY TO WORK INDEPENDENTLY.

WORKING EXPERIENCES

DURATION	POSITION/ORGANIZATION	DUTIES/ACTIVITIES
Nov 2024 - To Date	Technical Support & Sales Officer - Cynetica IOT	<ul style="list-style-type: none"> • GPS (Trucks) Tracking: Using Wialon and SMS Platform (Things Mobile and SIM ontrol). • Technical Support: Provide first-line technical support for clients, troubleshooting software and hardware issues, guiding them through system utilization and resolving problems in a timely manner. • Customer Service: Build rapport with clients, ensure all queries are handled professionally and cultivate a reputation for exceptional service. • Sales Support: Identify opportunities where clients could benefit from additional services or expanded use of our platform. Collaborate with the sales team to qualify leads and support the sales process. • Training & Development: Offer guidance and training to clients on platform usage, helping them fully utilize our telematics solutions. • Documentation & Reporting: Maintain accurate records of client interactions, support tickets and sales lead generation.
Oct 2021 - Apr 2023	IT Technical Support Executive - Techzanite Consultants Ltd.	<ul style="list-style-type: none"> • Provide customer support for Techzanite product lines, PepUp sales SFA, Working Day Suite SFA, RoamBee IoT solutions, Cryotos CMMS, SmartSchool Ed-Tech products and installation. • Provide necessary ICT support internally for Techzanite Team on software and hardware installation and upgrades. • Technical Support & Customer Support. • Website maintenance. • Data analysis and generating report. • Blogger
Dec - Jan 2017	ICT Trainee - Kahama Urban Water and Sewerage Authority (Field Work Training I & II)	<ul style="list-style-type: none"> • Customers' Meter Readings Data Entry into Smart Billing Manager (SBM) System for preparing month water bills.
Feb - Apr 2016		<ul style="list-style-type: none"> • Local Area Network Troubleshooting and maintenance. • Computer Mainenance • Database Maintenance

REFEREES

FULLNAME
ARON GODSON MOSHY

ORGANIZATION
ARON MAASAI SHOP

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MJI MPYA, SARANGA, UBUNGO (DSM)

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0754870772

FULLNAME
ASHA RAMADHANI

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ZHIYUAN INTERNATIONAL CO. LTD

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FULLNAME
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ORGANIZATION
S/M PONGWEKIONA

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P.O BOX 65 CHALINZE

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0757642468

DECLARATION

I, Lucas Charles Kasanga declare that the information provided is complete and correct to the best of my knowledge. I understand that any false information supplied could lead to my application being disqualified or my discharge if I am appointed.

Signature

Date