

# TITO JAMES SHILLA



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Dar es salaam

## PROFESSIONAL SUMMARY

Skilled in system security, network troubleshooting, and hardware/software installation and configuration, with a proven ability to monitor and maintain operational systems effectively. Strong problem-solving and critical thinking skills, combined with adaptability and attention to detail, support successful operations and uptime maintenance. Adept at leveraging vulnerability enumeration tools and cybersecurity knowledge to ensure secure and reliable systems.

## SKILLS

Network troubleshooting

Configuration of end devices

Windows operating system

Linux operating system

Installation of software

Configuration of software

Installation of hardware

Configuration of hardware

Vulnerability enumeration tools

IT security

Ethical hacking

Wireshark

Protocols analysis

Burp Suite

OWASP

Problem-solving

Critical thinking

Communication

Teamwork

Adaptability

Detail-oriented

System security

Uptime maintenance

Diligence

## EXPERIENCE

### CCTV OPERATOR, Dar es salaam

NMB BANK PLC/ SGA, April 2020-Present

- Performed daily maintenance checks on cameras, lenses, monitors, and recording equipment.
- Monitored CCTV security systems to identify and report suspicious activity.
- Coordinated with other departments such as IT or facilities management for repairs or upgrades to CCTV systems.
- Assisted in the installation of new cameras and surveillance equipment.

### FIELD TRAINING

CRDB Bank, October 2021-December 2021

- Conducted network troubleshooting and configuration for clients.
- Assisted in hardware upgrades, setup, and maintenance of IT systems.
- Provided end-user training on device handling and cybersecurity best practices.
- Shadowed IT professionals to learn system administration and IT best practices.

## EDUCATION

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### BACHELOR'S DEGREE IN INFORMATION SECURITY

UNIQUE ACADEMY, August 2024

## CERTIFICATIONS

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- Certified in Cybersecurity (CC), From ISC2, 2025
- Certified in Ethical Hacking (CEH), EC-Council, planned

## PROJECTS AND ACHIEVEMENTS

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- Other Online learning and Completion Certifications, Cisco Networking Academy, Network Defence, Cyber Threat Management, Endpoint Security, Networking Basics, Introduction to Cybersecurity, EC-Council, Ethical Hacking Essentials (EHE), SQL Injection Attacks, Udemy, The Ultimate Dark Web, Anonymity, Privacy & Security Course, Coursera, Security Operations Centre (SOC), Network Security, Cyber Threat Hunting
- Cybersecurity Competitions, Participated in Capture the Flag (CTF) challenges on platforms like TryHackMe and Hack the Box, enhancing my threat analysis and incident response skills.
- Academic Projects, Developed and implemented security protocols for network systems during coursework, focusing on vulnerability assessments and disaster recovery.

## WEBSITE, PORTFOLIO AND PROFILES

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<https://linkedin.com/in/tito-james-a56182174>

## HOBBIES AND INTERESTS

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- Cybersecurity enthusiast: Regularly engage in CTF challenges and cybersecurity platforms like tryhackme (THM), Hack the box (HTB), PwnTilldawn etc.
- Content creator: Share IT and cybersecurity tips on YouTube and social media.

## LANGUAGES

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| • <b>English</b> | • <b>Swahili</b> |
| Fluent           | Fluent           |

## REFERENCES

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References available upon request