MHOZYA L MATALU

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PROFESSIONAL SUMMARY

Results-driven Computer Science with hands-on experience in IT supporter, Network administrator and system administrator. Proficient in excel, any desk supporter, and other IT activities such as maintenance. Skilled in team collaboration, problem-solving, and adhering to safety protocols.

SKILLS & COMPETENCIES

✓IT Supporter– Troubleshooting and oversee IT activities to all users.

✓Network Administrator – internet, fibre and dealing with all network issues in the company.

✓System Administrator – Technical dealing with company systems such as 3cx.

✓Maintainance and Troubleshooting– Disassembly, repair, and reassembly of computer hardware.

✓Software instruction – Microsoft Word, Excel to the user on how to handle and use them easier and effectively.

✓Strong Problem-Solving & Adaptability – Quick analysis and resolution of Computer issues.

✓Collaboration & Communication – Effective teamwork and professional interaction.

WORK EXPERIENCE

- Wasoko Company Ltd, Dar es Salaam
- Feb 2024 – Present

- Network and IT Supporter.

- Oversee all IT works in the company.

- Work with a team of technicians to enhance efficiency and safety compliance.

- Bugando Hospital, Mwanza
- July – Sept 2021

 - IT Technician.

 - Explain technical concepts using clear and concise language.

 - Offer IT support during Key meeting and events.

- Cashson company limited, Dar es Salaam
- July – Sept 2022

 - IT Supporter assistance.

 - Check Equipment regularly and report equipment failure and conditions.

EDUCATION

Bachelor's Degree in Computer Science (2020 – 2023)

Mbeya University of science and Technology, Mbeya

CERTIFICATIONS

✓online certificate of EACOP

LANGUAGES

✓Kiswahili – Native Speaker

✓English – Proficient