FARID HUSSEIN ISSA

Date of Birth: 26th August, 1997

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PROFILE STATEMENT:

A detail- oriented Business Administration graduate specializing in Entrepreneurship Development. Result-driven and highly motivated sales and marketing executive with over 3 years of experience in driving revenue growth and building brand awareness across competitive market. Known for excellent communication skills, strong analytical thinking, and passion for delivering measurable business outcomes.

SKILLS:

Problem -solving, Adaptability, Flexibility, Collaboration, Time management, Critical and Creative thinking, Interpersonal skills, Leadership, Proficiency in computer applications.

EDUCATION BACKGROUND:

LEVEL	INSTITUTION	DURATION	LOCATION
Bachelor Degree in Business Administration- Entrepreneurship Development (BBA-ED)		2017- 2020	MOROGORO
Advance	TAQWA HIGH SCHOOL	2015-2017	MWANZA
	TABASAMU SECONDARY SCHOOL	2011-2014	MWANZA
Primary	KITANGIRI PRIMARY SCHOOL	2004-2010	MWANZA

WORKING EXPERIENCE:

ORGANIZATION	WADSWORTH DISTRIBUTORS (T) LTD DAR ES SALAAM
INDUSTRY	Distribution
DURATION	July 2023 – Current
POSITION	Sales and Marketing Officer
DUTIES	Some of the responsibilities includes;
	❖ To engage in proactive customer service, ensuring information is accessible and responsive to client needs.

	 To utilize customer relationship management (CRM) software to manage leads, track interactions, and maintain accurate records of sales activities and customer communication. To plan customer orders from the system (U trade) in zones, to ensure product are delivered to customer, and to collect money after delivery. To contribute to the development of sales forecast, budgets, and strategic plans, providing input and insight to support business growth objectives. 	
ORGANIZATION	A-ONE PRODUCTS AND BOTTLERS LTD DAR ES SALAAM	
INDUSTRY	Food and Beverage	
DURATION	July 2023	
POSITION	Sales and Marketing Trainee	
DUTIES	 Some of the responsibilities includes; Attended sales training sessions. Visited customers in various markets to gather market insights and customer information. Developed and maintained relationship with existing customers. Ensured correct visibility and display of products across all outlets. Conducted internal observation across different departments and offices including Warehouse, Customer care, Trade Asset, EFD Custodian, Sales Data Entry and Production Department. 	
ORGANIZATION	MAASWABIRINA COMPANY LIMITED, MWANZA	
INDUSTRY	Hardware tools supplier	
DURATION	September 2020 – June 2023	
POSITION	Sales and Marketing executive	
DUTIES	 To identify potential customers and marketing segments through market research, industry analysis, and customer profiling. To develop and implement sales and marketing strategies and promote product, increase brand awareness, and drive customer engagement. To conduct sales presentation, product demonstration, highlighting key features, benefits and value propositions To build to maintain relationship with existing clients, addressing their needs, resolving issues, and providing ongoing support to ensure customer satisfaction To monitor sales performance (KPIs), and analyze sales sales data to evaluate effectiveness of sales and marketing initiatives and identify area of improvement. 	

ORGANIZATION	INSIGNIA LIMITED, MWANZA DEPORT
INDUSTRY	Paints Manufacturer
DURATION	October 2019 to April 2020
POSITION	Sales and Marketing Intern
DUTIES	 Assisted in receiving orders from customers and creating invoices for delivery. Worked as total quality assistant to ensure products met planned quality standards. Assisted in creating and printing batches from the System Application Program (SAP) for production. Prepared daily physical perpetual stock reports and sent them to headquarter via mail Recorded and filed all invoices signed by customers upon product delivery. Assisted in issuing products to Dodoma deport. Tinted special orders through the Digital Tinting System (DTS)

AWARDS:

MZUMBE UNIVERSITY, 2019

- ❖ Certificate of recognition for organizing Mzumbe University Entrepreneurship Camp of 29th-30th May 2019
- Certificate of Leadership 2018-2019

REFEREES:

MR. JUMA HUSSEIN	MR. MIRAJI SIMBA	MR. FREDRIC OWISSO
Sales and Marketing Manager	Sales Supervisor	Area Sales Manager
Wadsworth Distributors (T) Ltd	A-One Products and Bottlers Ltd	Insignia Limited
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