

Geoffrey Emmanuel Lukule

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Summary

Logistics and Supply Chain Professional with 20+ years' experience in humanitarian, development and commercial contexts, leading operations across Africa and beyond. Expertise spans logistics, fleet, and warehouse management, program implementation, supply chain optimization, capacity building and team leadership with a proven track record of improving operational efficiency and resource utilization.

Skilled in stakeholder coordination, monitoring and evaluation, sales & marketing and compliance with international standards, ensuring seamless program execution and impactful service delivery. Holds advanced in supply chain, and expertise in emergency response, disaster risk reduction, and community development.

Areas of Expertise

Logistics and Supply Chain Management | Procurement Management | Monitoring, Evaluation, Accountability and Learning (MEAL) | Fleet and Transport Management | Warehouse Management | Program and Project Implementation | Sales & Marketing Management | Operational Leadership | Compliance and Quality | Emergency Response



Academic Credentials

MBA in Supply Chain and Logistics Management

Cambridge International College, UK

2023 - Ongoing

Professional Diploma in Supply Chain and Operations Management

The Institute of Supply Chain Management (IoSCM), UK

2023

Advanced Diploma in Humanitarian Supply Chain and Logistics Management

Logistics Learning Alliance (LLA) in collaboration with Fritz Institute/CILT, UK

2019

International Diploma in Supply Chain and Logistics Management

Cambridge International College, UK

2008 - 2009

Advanced Certificate in Sales and Marketing Management

Institute of Sales Promotion

1997



Work Experience

Logistics Supervisor

Médecins Sans Frontières (MSF) | Operational Center of Geneva (OCG), Lindi

10/2023 – 01/2025

- Supervised the maintenance of infrastructure, run fleet management, managed non-medical stocks, administered WASH activities and overseen equipment handling in strict compliance with standards, ensuring operational efficiency and resource optimization.
- Conducted facility inspections to address maintenance needs, reported anomalies, evaluated rehabilitation requirements, and executed minor building repairs, achieving adherence to safety and security norms.
- Implemented systematic checks and maintenance activities for energy systems and setups, aligned with MSF standards, improving system reliability and energy efficiency, while providing technical support to the storekeeper and optimized storage organization, enhancing freight and material handling efficiency.
- Led a multidisciplinary logistics team, including warehouse staff, mechanics, drivers, and maintenance staff, organizing work schedules, defining responsibilities, and reviewing performance which increased productivity and quality.
- Ensured timely preventive and corrective maintenance of a vehicle fleet by developing and overseeing maintenance schedules, instructing drivers on optimal driving practices, and monitoring vehicle performance, reducing breakdown incidents by 30%.
- Streamlined logistics operations by managing orders, tracking requests from health facilities, and coordinating local purchases per MSF supply procedures, ensuring 100% compliance with procurement



Associate Logistics & Supply Officer

United Nations High Commissioner for Refugees (UNHCR), Mekelle – Tigray, Ethiopia 08/2021 – 03/2022

- Planned and facilitated the delivery of core relief items for refugees and IDPs in Northern Ethiopia, aligning operations with identified needs and priorities.
- Coordinated transportation of non-food items between UNHCR main and regional warehouses, including customs clearance and international cargo movements, ensuring seamless supply chain operations.
- Executed inventory management systems with 100% accuracy, adhering to standard operating procedures, and conducted data-driven analyses to identify trends, reduce overstocking by 5%, and minimize stockouts.
- Developed and monitored KPIs, implementing process improvements that reduced warehouse operational costs by 5% and improved picking times by 10% through enhanced space utilization.
- Supervised and optimized daily warehouse operations, managing a team of 15 staff members to ensure efficient product storage, picking, packing, and shipping while safeguarding safety and security protocols.
- Implemented preventive maintenance schedules, ensuring equipment, fleet workshops, and warehouse premises remained safe, secure, and operational, addressing necessary repairs and replacements promptly.
- Enhanced procurement and sourcing processes in compliance with SOPs, ensuring timely and cost-effective acquisition of goods and services, while streamlining warehouse operations by reorganizing layouts, improving space utilization, and delivering comprehensive safety and security training to staff.
- Monitored and maintained assets to meet performance standards, conducting inspections and recommending corrective measures to ensure sustained operational excellence.

Associate Logistics & Supply Officer

UNHCR, Jijiga - Somali Region, Ethiopia

05/2018 – 07/2021

- Optimized supply chain efficiency by spearheading monitoring activities that ensured system accuracy, reduced costs, protected organizational investments, and supported the efficient management of relief items based on operational needs.
- Strengthened logistics and supply chain operations by coordinating activities at Extended Delivery Points (EDPs), refugee camps, implementing partner sites, and supplier locations, while maintaining accurate records and statistical data to support strategic decision-making.
- Institutionalized cash-based interventions (CBIs) by fostering adoption of standardized tools for assessment, monitoring, implementation, and reporting, and managing the use of cash as a modality within operations.
- Streamlined warehousing operations by managing inventory systems, organizing warehouse space, and leading a team of 20 staff members, resulting in improved order fulfillment and a 10% reduction in stock discrepancies through a new tracking system.
- Improved supply chain systems by leading the implementation of a new Warehouse Management System (WMS), achieving a 10% enhancement in order processing times, and ensuring budget adherence for cost-effective operations.
- Facilitated international shipments and cargo movement by overseeing customs clearance, transport logistics, and warehouse management, ensuring timely delivery and compliance with standards.
- Enhanced asset and fleet management by monitoring vehicle maintenance, instructing drivers on best practices, and planning corrective measures for assets, which ensured compliance with operational standards and improved asset performance.
- Led procurement and sourcing processes by ensuring adherence to standard operating procedures (SOPs) and overseeing compliance with global supply chain policies, standards, and guidance.
- Managed the lifecycle of property, plant, and equipment (PPE) by establishing status, proposing replacements, organizing disposals in line with board decisions, and issuing "Right of Use" agreements to optimize resource utilization.
- Supervised asset disposal and maintenance activities by monitoring performance, arranging repairs, and ensuring proper documentation for disposal cases, in alignment with Asset Management Board directives.



Work Experience

Monitoring Evaluation, Accountability & Learning (MEAL) Officer - Disaster Risk Reduction Project OXFAM/ Relief Development Society (REDESO), Shinyanga, Tanzania 10/2017 – 04/2018

- Designed and implemented comprehensive MEAL plans and tools in collaboration with project leadership, ensuring the effective management of a robust MEAL information database.
- Executed and analyzed quantitative and qualitative data collection processes, producing detailed reports to guide decision-making and project improvements.
- Developed and maintained a complaints and feedback mechanism, fostering transparent communication with beneficiaries and ensuring timely resolution of concerns.
- Achieved timely completion of disaster risk reduction (DRR) projects with a focus on environmental and climate change resilience, meeting quality standards and enhancing community outcomes.

Logistics Officer – Logistics Operations

United Nations World Food Programme (UNWFP), Lilongwe, Malawi 12/2016 – 04/2017

- Generated timely, accurate, and comprehensive reports addressing Quality Assurance (QA), stock management, and warehouse operations to support informed decision-making.
- Directed logistics operations at Extended Delivery Points (EDP) and supplier sites, ensuring cross-border operations were completed efficiently and cost-effectively.
- Implemented standardized warehouse procedures and normative guidance at EDP locations, mentored partners to adopt best practices in inventory management and stock handling and minimized losses.
- Oversaw processes for storing, ordering, and distributing goods and services, with a focus on physical inventory management, stock reconciliation, and addressed discrepancies or damages promptly.
- Facilitated international shipment and cargo movement, coordinating customs clearance, shipping lines, transport logistics, and inventory oversight.
- Ensured fleet maintenance compliance by overseeing preventive and corrective maintenance schedules, trained drivers on safe driving practices, and monitored adherence to standard operating checks.
- Evaluated supplier performance against contractual standards, initiated corrective actions where necessary, and enhanced organizational capabilities through market intelligence and networking activities.
- Executed proactive risk management and logistics emergency preparedness initiatives by training staff and maintaining high operational standards.

Logistics Officer – Emergency Response (EMOP) Syria Crisis Response – Logistics Operations

United Nations World Food Programme (UNWFP), Amman, Jordan 04/2016 – 09/2016

- Optimized logistics and supply chain operations by preparing comprehensive operational pipeline plans, ensuring seamless delivery of assistance to beneficiaries and keeping management consistently informed of progress.
- Ensured adherence to daily ration requirements by collaborating with officers to verify and secure the availability of necessary resources.
- Coordinated international shipment and cargo logistics, including customs clearance, transportation, warehouse operations, and inventory management, to facilitate smooth supply chain operations.
- Implemented standardized warehouse procedures and guided partners in adopting best practices for inventory management and stock handling, minimizing losses and enhancing operational efficiency.
- Supervised preventive and corrective maintenance schedules for project vehicles in alignment with WFP standards, while training and monitoring drivers to uphold safety and operational protocols.
- Enhanced inventory management by collaborating with internal teams and external suppliers, meeting demand and program requirements while ensuring the integrity of warehoused supplies.
- Maintained accurate labor data and facilitated precise payment time processing, ensuring compliance with organizational standards and timelines.



Work Experience

Administrative/Project Site Manager – WHO/WFP Project (Ebola Emergency Response)

United Nations World Food Programme (UNWFP), Monrovia, Liberia

07/2015 – 09/2015

- Executed operational work plans by delivering strategic advice and comprehensive support to unit heads, ensuring seamless coordination and alignment across all operational areas.
- Collaborated with national and international partners to establish centralized operational hubs, optimizing the allocation and use of resources, while developing meeting agendas, materials, and communications to facilitate productive and well-organized discussions with teams, partners, and stakeholders.
- Oversaw the preventive and corrective maintenance schedules of project vehicles, ensuring compliance with WFP standards while instructing and monitoring drivers on safety practices and standard checks.
- Managed the end-to-end process of international shipments and cargo, including customs clearance, coordination with shipping lines, transport logistics, warehouse operations, and inventory control.
- Strengthened public health initiatives by engaging with relevant agencies to align efforts and eliminate redundancies in program implementation.

Logistics Officer (FLB Coordinator) – Ebola Emergency Response – Logistics Operations

United Nations World Food Programme (UNWFP), Monrovia, Liberia

04/2015 – 06/2015

- Optimized logistics and supply chain operations by implementing effective pipeline plans and maintaining open communication with management, ensuring timely and efficient delivery of assistance to beneficiaries.
- Ensured compliance with daily ration requirements through close coordination with stakeholders, confirming the availability of necessary resources to meet program objectives.
- Streamlined international shipments and cargo movements by managing customs clearance, shipping, transportation, warehouse operations, and inventory control, contributing to seamless program execution.
- Enhanced vehicle maintenance and fleet management by planning preventive and corrective maintenance according to standards, training drivers on best practices, and ensuring operational efficiency.
- Strengthened collaboration with internal teams and external suppliers to meet demand, uphold inventory integrity, and support the development and capacity-building of national disaster management entities.
- Provided critical programmatic and operational support to the Ebola Support Unit and key leadership, mobilizing resources, implementing recovery activities, and ensuring strategic decision-making through stakeholder engagement and meeting facilitation.

Field Crisis Manager (Field Logistics Base Coordinator) – EER – Logistics Operations

United Nations Mission for Ebola Emergency Response (UNMEER), Ghana/Liberia

12/2014 – 03/2015

- Facilitated the assessment and analysis of Ebola crisis and recovery needs, leveraging joint and integrated needs assessment methodologies to inform strategic planning.
- Provided programmatic and operational guidance to the Ebola Support Unit and Deputy Head of Mission (DHOM), ensuring seamless coordination and support on Ebola Virus Disease (EVD)-related initiatives.
- Identified and prioritized local capacity-development needs for recovery, designing strategic frameworks to address key areas and support long-term recovery strategies.
- Collaborated with relevant working groups to translate strategic frameworks into actionable interventions, integrating cross-cutting issues into recovery processes for comprehensive outcomes.
- Developed and implemented an effective information management strategy in partnership with the Advocacy and Communication Specialist, enhancing EVD awareness and management efforts.
- Established monitoring and evaluation systems in coordination with the DHOM and M&E Specialist, tracking the impact and delivery of early recovery interventions while driving evidence-based decision-making.
- Strengthened resource mobilization efforts, facilitated the implementation of key recovery activities, and supported the development and capacity-building of the national disaster management entity to ensure sustainable recovery processes.

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Work Experience

Program /Field Monitoring Officer – Country Program

United Nations World Food Programme (UNWFP), Arusha, Tanzania

08/2010 – 12/2013

- Led the implementation of Country Program activities, focusing on Food-for-Education (FFE), Food-for-Asset Creation (FFA), HIV/AIDS, and School Gardens programs, ensuring alignment with organizational goals and collaboration with government counterparts and implementing partners.
- Monitored and reviewed overall commodity movements, including food deliveries, storage, transport, and distribution, verifying accurate records and identifying damaged or suspect goods.
- Supervised the efficient distribution of food items, ensuring proper entitlements were distributed, verifying compliance, and providing actionable feedback to Field Officers and relevant personnel.
- Facilitated regular meetings with refugee/community leaders and implementing partners to discuss the commodity pipeline, distribution arrangements, food entitlements, and other key issues, fostering effective communication and coordination.
- Assisted in executing plans of action, reviewing achievements and challenges, and delivering constructive feedback to improve program outcomes, including promoting women's access to economic skills development and raising awareness on gender issues.
- Ensured the timely submission of safety net program reports from implementing partners, including food management, distribution, implementation, and financial documentation, while developing monthly situation reports and updating databases for food delivery plans.
- Oversaw the implementation of TNT-funded micro-projects in schools, ensuring adherence to timelines and high-quality work standards.
- Collected impact stories from school children and community members, captured compelling photos, and submitted them to the Country Office to highlight program achievements.
- Identified program issues through active monitoring and reported them to appropriate personnel for resolution, driving continuous improvement in implementation and outcomes.

Other Experiences

- **Warehouse/Logistics Associate (Emergency Operations- EMOP)**
World Food Programme (WFP) | Dodoma, Tanzania | 04/2009 – 07/2010
- **Data Processing & Management Officer**
Tanzania Social Action Fund (TASAF) | Dar es Salaam, Tanzania | 10/2008 – 03/2009
- **Program Assistant (Data Management)**
World Food Programme (WFP) | Dar es Salaam, Tanzania | 07/2008 – 09/2008
- **Logistics Assistant (Landside Transport Shipping & Handling)**
World Food Programme (WFP) | Dar es Salaam, Tanzania | 01/2008 – 06/2008
- **Logistics Associate (Rwandese/Burundians Refugees Operations)**
World Food Programme (WFP) | Kagera, Tanzania | 07/2004 – 08/2007
- **Supply Chain & Admin/Finance Officer (Rwandese/Burundians Refugees Operations)**
Relief Development Society (REDES0)/UNHCR | Kagera, Tanzania | 07/2002 – 06/2004
- **Research, Monitoring & Evaluation/Training Officer**
Relief Development Society (REDES0)/UNHCR | Kagera, Tanzania | 10/1999 – 06/2002

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Training | Certifications

- **Fleet Management Fundamentals Training**
Fleet Forum in Kampala, Uganda | 2024
- **Logistical Technical Training - Safety (LTT) | Fleet Management (LTT) | Cold Chain Course (LTT)**
Médecins Sans Frontières (MSF) | Barcelona, Spain (OCBA) | 2024
- **Certified Supply Chain Professional (CSCP)**
Nairobi, Kenya | 2023
- **Certification in Humanitarian Supply Chain and Logistics Management**
Nairobi, Kenya | 2019
- **BSAFE - Field Security and Safety, Health and Welfare**
UN Department of Safety and Security (UNDSS) | 2019
- **Humanitarian Emergency Response in Supply Chain and Logistics Operations**
UN-WFP | Amman, Jordan | 2016
- **Rapid Response Team Training**
WFP/UNHRD | Brindisi, Italy | 2015
- **UN Cares Focal Points and Learning Facilitators Training in Workplace Programme on HIV**
UNICTR/UNWFP/UNHCR | Arusha, Tanzania | 2012
- **Logistics and Commodity Management Workshop**
UN-WFP | Dodoma, Tanzania | 2009
- **Result Based Management Training**
UN-WFP | Kagera, Tanzania | 2005
- **Capacity Development in HIV/AIDS Education, Activism, and Therapy Training**
UNAIDS/UN-WFP | Amman, Jordan | 2004 - 2005
- **Stores Commodity Management Training**
UN-WFP | Kagera, Tanzania | 2004

Computer | Language Skills

English ● ● ● ● ● ● ● ● ● ●
PowerPoint ● ● ● ● ● ● ● ● ● ●
Excel ● ● ● ● ● ● ● ● ● ●
Word ● ● ● ● ● ● ● ● ● ●

Swahili ● ● ● ● ● ● ● ● ● ●
SAP/ERP Business ● ● ● ● ● ● ● ● ● ●
LinkedIn ● ● ● ● ● ● ● ● ● ●
Zoom | MS Teams ● ● ● ● ● ● ● ● ● ●

References

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