

# INNOCENT EXAUD MMARI

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Kigamboni,Dar Es Salaam

# ABOUT ME

I am a dedicated social worker and insurer, passionate about empowering youth and fostering sustainable development. I am committed to creating positive change through collaboration and making a lasting impact on communities.

## EDUCATION

Bachelor of Science in Social Protection

Institute of Finance Management 2021 - 2024

**Advanced Certificate of Secondary Education** 

Kimani High School

2019 - 2021

#### SKILLS

- Communication
- Leadership
- Critical Thinking
- Computer skills
- Accounting Software
- Insurance Software
- · Attention to details

#### LANGUAGE

- English
- Kiswahili

#### HOBBIES

- Listening to news
- Swimming
- Football (Watching & Playing)
- Music and Dancing
- Content creation and documentaries
- Driving

#### **EXPERIENCE**

• <u>UAP Insurance Tanzania Limited</u> - Part time

Underwriting and Direct Department March 2024 - January 2025

- Organized underwriting files sequentially by policy number
- Identified and processed salvage items for auction.
- Booked policies from brokers and created new clients in the Smart Policy system.
- Issued risk notes and policy documents, ensuring accuracy and compliance.
- Managed front desk operations and provided customer support.
- Cross-checked and recorded received parcels and documents.
- Compiled daily, weekly, and monthly reports.
- Processed claim documents and directed them to the required department.

#### September 2022 - January 2023

- Assisted in front desk customer service and claims document processing.
- Monitored document dispatch and ensured proper filing.
- Provided administrative support and prepared detailed reports.

### • Great Hope Foundation -Volunteer

2020

- Designed youth development policies aligned with mainly the Sustainable Development Goal number 4 (SDG 4).
- Conducted school visits to implement youth empowerment programs.

#### REFEREES

#### **GRACE TESHA**

**UAP Insurance Tanzania Limited** 

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#### **IRENE KADUMA**

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