



BAHATI AYUBU MOHAMED MWAMFULA

CONTACT

Tanzania, Dar Es Salaam

Mobile: +255687077770

Email: bahati710@gmail.com

SKILLS

- Cash handing and pos operations.
- Customer services and conflict resolution.
- Sales and upselling techniques.
- Record keeping and daily reporting.
- Ability to work under pressure in busy environment.
- Team work.

EDUCATION

High School

Hospitality management - Alison

LANGUAGES

English	C2
Proficient	
Swahili	C2
Proficient	

PERSONAL SUMMARY

Experienced and reliable cashier/customer services representative with over 18 years of handing cash transaction, customer service and sales in fast paced retail and restaurant environments, seeking a cashier position to contribute to accurate transactions, excellent customer experience and efficient operations.

WORK HISTORY.

Jan 2006 – Nov 2014

Customer service / cashier, steers fast food restaurant.

- Handle cash and card transactions accurately and efficiently.
- Provide excellent customer service and assisted with menu recommendations.
- Maintained cleanliness and organization at the cashier station.
- Resolved customer complaints promptly to ensure satisfaction.
- Assisted management in daily cash reconciliation and reporting.

Jan 2015 - July 2025

Cashier – Metrolex company limited (watch store).

- Operated the pos system for product sales and processed cash / card payments.
- Assisted customers in selecting products and completing purchases.
- Maintained accurate sales records and supported inventory management.
- Ensured compliance with company policies and customer service standards.